



East Hampshire District Council

Penns Place, Petersfield Hampshire GU31 4EX Telephone 01730 266551 www.easthants.gov.uk

Havant Borough Council Public Service Plaza, Civic Centre Road

Havant, Hampshire PO9 2AX
Telephone 023 9247 4174
www.havant.gov.uk

JOINT HUMAN RESOURCES COMMITTEE (HBC) AGENDA

Membership:	
Councillors (EHDC)	Councillors (HBC)
Carter, Johnson, Onslow, Saunders,	Bolton, Buckley, Mrs Blackett, Hart,
Thomas and Wherrell	Hilton and Shimbart

Meeting: Joint Human Resources Committee

Date: Tuesday 10 June 2014

Time: 4.00 pm

Venue: Havant Borough Council, Public Service Plaza, Civic Centre

Road, Havant, Hants PO9 2AX or East Hants District Council,

Penns Place, Petersfield, Hants GU31 4EX

The business to be transacted is set out below:

Jo Barden-Hernandez Service Manager – Legal & Democratic Services

2 June 2014

Contact Officer: Penny Milne 023 92446234

Email: penny.milne@havant.gov.uk

Page

PART 1 (Items open for public attendance)

1 Appointment of Chairman

To appoint a Chairman of the Joint Human Resources Committee for 2014/15.

2 Appointment of Vice-Chairman

3	Apologies for Absence	
4	Minutes	1 - 2
	To approve the minutes of the meeting of the Joint Human Resources Committee held on 23 October 2013.	
5	Matters Arising	
	To consider any matters arising from the minutes of the last meeting.	
6	Declarations of Interests	
7	Chairman's Report	
8	Human Resources Panel	3 - 4
	To note the minutes of the meeting of the Human Resources Panel (Havant) held on 24 April 2014.	
9	Appointment of Human Resources Panels	5 - 6
10	Local Government Pension Scheme 2014 Discretionary Powers	7 - 36
11	Corporate Training Programme	37 - 52
12	People Plan 2014-15	53 - 64
13	Employee Recognition Schemes	
	To Follow.	

To appoint a Vice-Chairman of the Joint Human Resources Committee for 2014/15.

PART 2 (Confidential items - closed to the public)

None.

GENERAL INFORMATION

IF YOU WOULD LIKE A VERSION OF THIS AGENDA, OR ANY OF ITS REPORTS, IN LARGE PRINT, BRAILLE, AUDIO OR IN ANOTHER LANGUAGE PLEASE CONTACT DEMOCRATIC SERVICES ON 023 9244 6231

Internet

This agenda and its accompanying reports can also be found on the Havant Borough Council website: www.havant.gov.uk

Public Attendance and Participation

Members of the public are welcome to attend the Public Service Plaza and observe the meetings. Many of the Council's meetings allow the public to make deputations on matters included in the agenda. Rules govern this procedure and for further information please get in touch with the contact officer for this agenda.

Disabled Access

The Public Service Plaza has full access and facilities for the disabled.

Emergency Procedure

Please ensure that you are familiar with the location of all emergency exits which are clearly marked. In the unlikely event of an emergency an alarm will sound.

PLEASE EVACUATE THE BUILDING IMMEDIATELY.

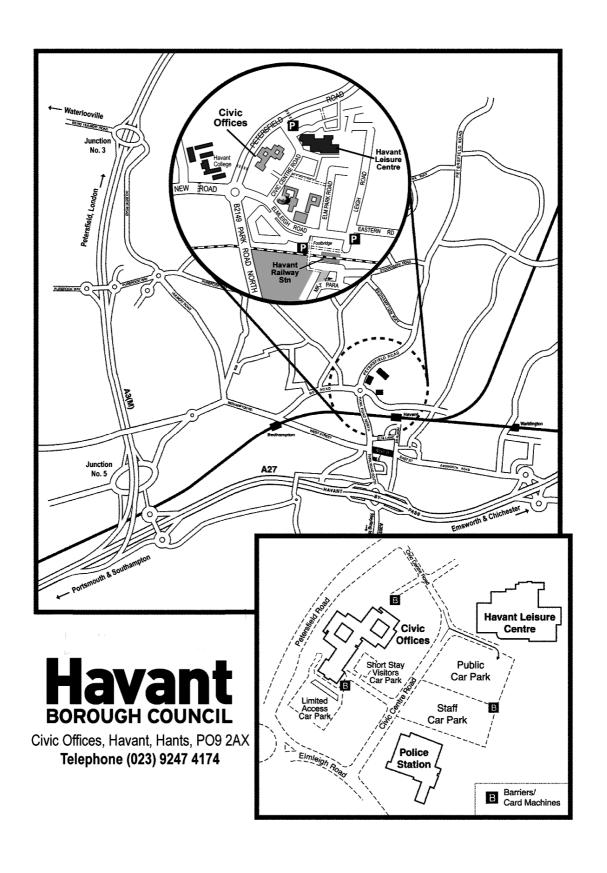
DO NOT RE-ENTER THE BUILDING UNTIL AUTHORISED TO DO SO

No Smoking Policy

The Public Service Plaza operates a strict No Smoking policy in all of its offices, corridors, meeting rooms and toilets.

Parking

Pay and display car parking is available in the Leisure Centre car park opposite the Plaza.



Public Document Pack Agenda Item 4

JOINT HUMAN RESOURCES COMMITTEE 23 October 2013

EAST HAMPSHIRE DISTRICT COUNCIL AND HAVANT BOROUGH COUNCIL

At a meeting of the Joint Human Resources Committee held on 23 October 2013

Present

Councillor Carter (Chairman)

Councillors

East Hampshire District Council: Councillors Glass, Johnson, Mouland, Onslow and Wherrell

Havant Borough Council: Councillors Mrs Blackett, Hart, Hilton and Shimbart

19 APOLOGIES FOR ABSENCE

Apologies for absence were received from Councillor Mrs M Smallcorn.

20 MINUTES

The minutes of the meeting held on 11 June 2013 were agreed as a correct record.

21 MATTERS ARISING

18. Alcohol and Substance Abuse Procedures

In response to a member of the Committee, confirmation was given that the procedures would be in place shortly.

16. Councillor Training Programme

Confirmation was also given that the draft Councillor Training Programme was currently being reviewed by Panels at each authority and that a programme of dates for training sessions would be arranged shortly.

22 DECLARATIONS OF INTERESTS

There were no declarations of interest from any of the members present.

23 CHAIRMAN'S REPORT

With the consent of the meeting the Chairman announced that future meetings of the Joint Human Resources Committee would be held at 4pm.

24 CORPORATE TRAINING PROGRAMME 2013/14 - UPDATE

The Committee received an update and review of the Corporate Training Programme for 2013-14.

The Committee was pleased to note that training needs were assessed through the performance appraisal process and that take-up of training opportunities had been good.

In response to a member of the Committee, the officers gave an assurance that attendance levels across both authorities would be monitored and arrangements for training courses adjusted as required.

RESOLVED that

- (1) the report be noted; and
- (2) the Committee records its thanks to the officers for their work to date to develop the programme and congratulates them on their efforts.

25 COST OF LIVING SALARY INCREASE

The Committee considered a report giving details of the cost of living salary increase for staff that had been implemented in September 2013 and the proposed increase for Extended Management Team due to be implemented in October 2013. This information was presented to the Committee in the interest of openness and transparency.

RESOLVED that the report be noted.

The meeting commenced at 5.00 pm and concluded at 5.35 pm

Agenda Item 8

HUMAN RESOURCES PANEL (HBC) 24 April 2014

HAVANT BOROUGH COUNCIL

At a meeting of the Human Resources Panel (HBC) held on 24 April 2014

Present

Councillor: Mrs Smallcorn (Chairman)

Councillors: Mrs Blackett and Hilton

1 Appointment of Chairman

RESOLVED that Councillor Mrs M Smallcorn be appointed as Chairman of the Human Resources Panel for the remainder of the 2013/14 municipal year.

Councillor Mrs Smallcorn in the Chair

2 Apologies for Absence

There were no apologies for absence.

3 Minutes

The minutes of the meeting held on 14 January 2013 were agreed as a correct record.

4 Matters Arising

There were no matters arising from the minutes of the last meeting.

5 Declarations of Interests

There were no declarations of interest from any of the members present.

6 Exclusion of the Press and Public

RESOLVED that the press and the public be excluded from the meeting during the consideration of the following item as:-

- (i) it was likely, in view of the nature of the business to be transacted, or the nature of the proceedings, that if members of the public were present during that item there would be disclosure to them of exempt information as specified in paragraph 3 of Part I of Schedule 12A (as amended) to the Local Government Act 1972; and
- (ii) in all circumstances of the case, the public interest in maintaining the exemption outweighs the public interest in disclosing the information.

The report to be considered was exempt under Paragraphs 1 to 3 – (Information relating to any indivirual matter and the state of the st

identity of any individual, Information relating to the financial affairs or business affairs of any particular person (including the Authority holding that information).

7 **Appeal Against Dismissal**

(This item was taken in camera)

The Panel was asked to consider an appeal against dismissal in accordance with the Panel's terms of reference and the Council's disciplinary procedures. The Panel considered confidential information setting out the background to the appeal. Both parties attended the appeal which followed due process.

The meeting adjourned from 3.00pm to consider the appeal and reconvened at 3.25pm.

Following the adjournment, all parties were invited to rejoin the meeting to receive the Panel's decision.

RESOLVED that the decision to dismiss be upheld on the basis that the Council's procedure had been fairly applied, that the decision was made with up to date and relevant information, that no new information had come to light that was not taken into account in making the decision and that the decision was based upon a thorough investigation and was reasonable in all the circumstances.

The meeting commenced at 2.30 pm and concluded at 3.27 pm

NON EXEMPT

HAVANT BOROUGH COUNCIL/EAST HAMPSHIRE DISTRICT COUNCIL

Joint Human Resources Committee

10 June 2014

APPOINTMENT OF HUMAN RESOURCES PANELS

Report of the Democratic Services Officer

FOR DECISION YES

Key Decision: N/A

1.0 Purpose of Report

1.1 To appoint two local Human Resources Panels in accordance with the Committee's terms of reference.

2.0 Recommendation

RECOMMENDED

2.1 that the Committee appoints three of its members plus one standing deputy representing East Hampshire District Council, and three of its members plus one standing deputy representing Havant Borough Council, to sit on two local Human Resources Panels for each Council respectively.

3.0 Summary

- 3.1 With regard to pension matters, appeals and dismissals the terms of reference of the Joint Human Resources Committee provide for two local Human Resources Panels, one each serving Havant and East Hampshire, consisting solely of Havant and East Hampshire respectively, to:
 - (a) agree to the retirement of all employees in the interests of efficiency;
 - (b) agree whether or not, and if so, to what extent to, augment pensionable service when an employee will be leaving the Council's employment;
 - (c) agree other payments in relation to termination of employment when required and any severance package exceeding £100,000;
 - (d) appoint Panels as appropriate to hear appeals against dismissal from the Council's employment and appeals at stage two of the Grievance Procedure.

4.0 Implications

4.1 Resources:

None arising directly from this report.

4.2 Legal:

None arising directly from this report.

4.3 **Strategy:**

None arising directly from this report.

4.4 Risks:

None arising directly from this report.

4.5 Communications:

None arising directly from this report.

4.6 For the Community:

None arising directly from this report.

4.7 The Integrated Impact Assessment (IIA) has been completed and concluded the following:

None arising directly from this report.

5.0 Consultation

Not applicable

Appendices:

None

Background Papers:

Nil

Agreed and signed off by:

Service Manager, Legal and Democratic: 2 June 2014 Executive Head of Governance & Logistics: 2 June 2014 Executive Head for Marketing and Development: 2 June 2014

Contact Officer: Penny Milne

Job Title: Democratic Services Officer

Telephone: (023) 9244 6234

E-Mail: penny.milne@havant.gov.uk

EAST HAMPSHIRE DISTRICT COUNCIL/HAVANT BOROUGH COUNCIL

JOINT HUMAN RESOURCES COMMITTEE

10 June 2014

LOCAL GOVERNMENT PENSION SCHEME 2014 DISCRETIONARY POWERS

Report by the HR Business Partner

FOR DECISION - Yes

Key Decision: N/A

1.0 Purpose of Report

1.1 The introduction of the new Local Government Pension Scheme 2014 (LGPS) on 1st April 2014 requires all scheme employers to review their existing discretionary pension policy statements and publish new policy statements before 1st July 2014.

This report provides the committee with detail relating to proposed changes within the councils to the:

- Pension Scheme discretionary policies
- Flexible Retirement procedures

2.0 Recommendation

It is recommended that

- (1) the report be noted;
- the discretionary policies be approved and adopted for use across both EHDC and HBC; and
- (3) the new Flexible Retirement Procedure for HBC and updated Flexible Retirement Procedure for EHDC be approved and adopted for use across both EHDC and HBC.

3.0 Summary

- 3.1 The Local Government Pension Scheme (LGPS) changed from 1st April 2014 and the regulations that apply to this scheme have also changed.
- 3.2 The Local Government Pension Scheme Regulations 2013 (regulation 60) requires all scheme employers to publish and keep under review a written policy statement on how they will apply their discretionary powers in relation to certain provisions of the LGPS.

3.3 This report sets out those discretions and makes recommendations on new policy. Policy must be set and notified to the Hampshire Pension Service as the administering authority before 1st July 2014

4.0 Subject of Report

- 4.1 The LGPS regulations, issued by the Department of Communities and Local Government (DCLG), require employers to produce their own policies on 'discretions'.
- 4.2 The new six main compulsory discretionary powers on which to set a policy are:
 - Voluntary funding of additional pension shared cost additional pension contributions
 - Flexible retirement
 - Waiving of actuarial reductions
 - Awarding additional pension

And for those who stopped contributing to the LGPS between 1 April 2008 and 31 March 2014

- Switching on the 85 year rule
- Post 31 March 2008 / pre 1 April 2014 leavers early payment of pension

Further detail on these six main compulsory discretionary powers are set out in paragraphs a – f below.

a. Local Government Pension Scheme Regulations 2013 Regulation 16(2e) (4d) - Shared cost additional pension contributions

Additional pension contributions (APC) can be made by the employee. Under the 2008 scheme the employee's APC are limited to £5,000. Currently the council cannot choose to contribute.

Under the new scheme the APC limit has increased to £6,500. As an employer the Council can agree to meet some or all of the cost when an active scheme member wishes to increase their pension by up to £6,500 per annum:

- if the Council or the employee are already contributing towards additional pension, this will need to be taken into consideration
- the amount will be increased each April by Pensions Increase

The employer can make a one off or regular additional regular pension contribution at any proportion agreed.

It is proposed that the Council will only contribute to the cost of a member's additional pension contributions where required to do so under the LGPS Regulations. Where a member is voluntarily making additional pension contributions, the Council will not consider meeting any part of that cost.

Note:

An employee cannot commence an APC if they are in the 50/50 section (50/50 is a new provision where a scheme member elects to pay 50% reduced contributions for a given period in return for receiving reduced benefits for that period)

For unpaid leave absences this is not discretionary - there are different conditions (e.g. any additional pension contributions must continue to be paid whilst on child related leave, reserve forces leave or whilst in the 50/50 section).

APC should not be confused with Additional Voluntary Contributions (AVCs) which are a separate arrangement built up in another fund that sits alongside the main scheme.

b. Regulation 30 (6) - Power to allow flexible retirement

This provision enables an employer to grant permission for an employee who is aged 55 or over to receive payment of the pension benefits they have built up (in full or part) and continue working for the Council on less pay. This is providing the employer agrees to the member either reducing their hours or moving to a position on a lower grade.

In such cases, pension benefits will be reduced in accordance with actuarial tables unless the employer waives the reduction (see para C below), either fully or in part, or a member has protected rights.

The employer will pay any cost for early payment of the benefits, including the additional costs of waiving any early payment reduction. Currently the employer considers all requests for flexible retirement from staff who are aged 55 or over provided that the employee has either:

- a permanent reduction in remuneration of 40% through reduction in grade or hours (EHDC)
- a reduction on contractual hours or grade (HBC)

And there is a clear business case to the Council.

Under the new scheme the Council can continue to give this consent. It is proposed that exercising this discretion is more clearly defined through a written procedure. Approval will only be given when it is in the Council's interests to do so and is subject to a business case showing that there will be no adverse impact on Council service as a result of the flexible retirement proposal.

c. Regulation 30 (8) - Waiving of actuarial reductions

Under the 2008 scheme an employer has the discretion to allow an employee to retire voluntarily between the ages of 55-59 and receive immediate payment of their pension benefits. Payment of the pension early would be subject to actuarial reduction however the employer can agree to waive any actuarial reduction on compassionate grounds. To retire early the employee would have had to have the permission of their employer.

Under the new scheme employees aged between 55 and 59 will no longer need the permission of their employer to retire and receive immediate payment of their pension benefits however actuarial reductions will be applied.

Under the new scheme the Council can continue to consider waiving the actuarial reduction for employees and bearing the cost of this. This would apply when:

- An employee voluntary retires from age 55
- Permission is given to allow flexible retirement (reg 30 (6))

It is proposed that generally the Council would not bear the cost of actuarial reductions except in exceptional circumstances and agreed by JEB. Also, that the Council will not consent to ex employees taking deferred benefits unless there is no cost to the council

d. Regulation 31 - Power to award additional pension

The previous scheme enabled an employer to award up to £5,000 per annum of additional pension and/or augment up to a further 10 years worth of pension to an active scheme member.

Under the new scheme, 'augmentation' of up to 10 years no longer applies but an employer can award an additional pension of up to £6,500 a year. This can be awarded to either an active member or previous members (within 6 months of leaving) who were dismissed by reason of redundancy, or business efficiency, or whose employment was terminated by mutual consent on grounds of business efficiency.

Currently the Council do not generally award additional pension or augment, this would only be in exceptional circumstances.

It is proposed that as a rule, the Council will not award additional pension or membership. Any exceptional cases supported by a business case are to be determined by JEB.

However, if employees are retired in the interests of efficiency, the Chief Executive or an Executive Director will consider buying additional pension in the LGPS using an amount no greater than the payment that would have been received had an employee been made redundant. There may be tax implications associated with this.

Note:

If the Council or the employee are already contributing towards additional pension, this will need to be taken into consideration.

the amount will be increased each April by Pensions Increase

An award may also be made within six months of leaving to members who have left on the grounds of redundancy or business efficiency.

e. LGPS (Transitional provisions, savings and amendments)
Regulations 2014 - paragraph 2 (2) of schedule 2 - Switching on the
85year rule

This is a new regulation for the 2014 pension scheme. It did not exist in the 2008 scheme.

The new scheme allows the employer to apply the 85 year rule to pre 1 April 2014 accrued benefits (subject to a minimum actuarial reduction to age 60) (there will be no 85 year rule on post 2014 benefits).

The 85 year rule does not automatically apply if the employee decides to voluntarily draw benefits on or after age 55 and before age 60 - but the employer can agree to apply the 85 year rule to the pre 1 April 2014 accrued benefits.

It is proposed that the Council does not switch on the 85 year rule as it is cost prohibitive. Any exceptional circumstances including reference to the note below will be supported by a business case and agreed by JEB.

Note:

The exception to this relates to the entitlement to an enhanced pension under the 85 year rule for employees aged between 55-60. Under the new scheme rules there is no longer an automatic entitlement for employees in this age group to receive an unreduced pension when their service plus age is 85 or more. It is proposed that in exceptional circumstances the council may consider paying the additional cost of an unreduced pension and this should be clearly identified in the business cases.

f. LGPS (Benefits, Membership and Contributions) Regulations 2007 - Regulations 30 (2) (5) & 30A.(3) (5) Post - 31 March 2008 / pre - 1 April 2014 leavers early payment of pension

Under the new scheme an employer can allow the early payment of deferred benefits to those with pre 2014 benefits between ages 55 and 59. They may also allow early payment of pensions to former employees who were in receipt of a tier 3 ill health pension which has since been suspended.

In such cases, pension benefits will be reduced in accordance with actuarial tables unless the employer waives the reduction on compassionate grounds or a member has protected rights.

It is proposed that the council will not consent to immediate payment of benefits to an employee or ex-employee who requests this and retires voluntarily between age 55 and 60, unless there is no cost to the council.

Notes:

A member with deferred benefits or who previously retired with a tier three ill health pension can apply for their pension on ill health grounds at any age. This is not an employer discretion and the Council must have the member assessed

by an independent medical practitioner and make a decision based on the ill health certificate.

Where a deferred member left the LGPS before 1 April 2008, the employer policy will be subject to any restrictions that applied under the previous regulations. For example, a deferred member who left before 1 April 1998 may only be allowed to draw their benefits at age 60, age 65 or their normal retirement date.

The employer will pay any cost for early payment of the benefits, including the additional costs of waiving any early payment reduction.

g. **Augmentation of redundancy payments** (not a compulsory discretion) Allowing staff who are made redundant to use their redundancy pay above statutory maximum to buy extra years in order to augment pension is a good way of ensuring staff that leave by way of redundancy do so on the best possible terms. There is no cost to the Council to allow this.

It is proposed that the Council has a new policy that allows the part of an employee's redundancy payment that relates to earnings in excess of the statutory maximum to be used to buy additional service in the Local Government Pension Scheme. This option is only open to employees if they request it before employment ceases. Employees should note that there may be tax implications.

4.3 Appendix A & B summarises and outlines the current policy on pension discretions for both councils and how they compare to the proposed policy for the new scheme regulations. It also gives the rationale for the proposed policy.

In reading the proposals, it goes without saying that exercising discretionary powers often comes at a price. As the Employer is required to formulate policies that do not lead to a loss of confidence in the public service, it follows that the policies should be affordable.

When proposing the policy, support has been given from Hampshire Pension Services along with consideration to the recently approved policy position of Hampshire County Council. Further consideration has also been given to ensure that the proposed policies do not unnecessarily restrict the Council's discretionary powers.

With each proposed term "a business case must be made" has been set, this is so that each case can be dealt with on its merits and or the circumstances and due regard, where appropriate, can be made to the 'equality (Disability and Age) regulations'. This is so the Council would be able to defend any claim of discrimination by satisfying a tribunal that our policy is objectively justified.

4.4 Additionally a further procedure document in relation to requests for flexible retirement is attached. Flexible retirement is an option in that rather than continuing in a job to normal retirement age, employees can with the employer's consent, reduce their hours or move to a lower grade and draw some or all of their pension benefits whilst continuing in employment – enabling transition and smoother ease into retirement. This new policy document will guide management in how to respond and deal with requests for flexible retirement. Currently EHDC has a written procedure and this has been updated to reflect structural job

changes. A new procedure has been drafted for HBC. These can be found at appendix C & D.

5.0 Implications

5.1 Resources:

There are no direct financial implications identified within this report at this time. However the financial implications of implementing decisions from any agreed discretionary policy will need to be taken into account and clearly identified in any business case.

5.2 **Legal:**

The Council is required by the regulations to have a written policy on compulsory discretion and inform the pension service of such by 1st July 2014.

The constitution be amended to reflect the changes in this report.

5.3 **Strategy:** *Nil*

5.4 **Risks:**

A lack of acceptable policy on which to make decisions and being issued with a notice of failure to comply by the pension regulator.

5.5 **Communications:**

The policy, once agreed, will be published to employees.

5.6 For the Community:

5.7 The Integrated Impact Assessment (IIA) has been completed and concluded the following: N/A

6.0 Consultation

JEB agreed these policies on 20 May 2014. Unison branches were consulted on 12 May 2014.

Appendices:

- A. Employer Discretions HBC
- B. Employer Discretions EHDC
- C. Flexible Retirement Procedure HBC
- D. Flexible Retirement Procedure EHDC
- E. FAQs

Background Papers: (provide evidence of any previous report, government guidance, relevant website etc.)

Agreed and signed off by:

Legal Services: 21st May 2014 Executive Head of Governance & Logistics: 23rd May 2014 Relevant Executive Head: 21st May 2014

Contact Officer: Spencer Drain

Job Title: HR Business Partner

Telephone: 02392 446325

E-Mail: Spencer.Drain@havant.gov.uk

LOCAL GOVERNMENT PENSION SCHEME REGULATIONS – EMPLOYER DISCRETIONS HAVANT BOROUGH COUNCIL MAY 2014

The LGPS regulations, issued by the Department of Communities and Local Government (DCLG), require employers to produce their own policies on 'discretions'. There are two types of discretion – compulsory and optional.

The *minimum* requirement is to have a policy on each of the following compulsory discretions;

- Regulation 16 (2e) (4d) Shared cost additional pension contributions
- Regulation 30 (6) Power to allow flexible retirement
- Regulation 30 (8) Waiving of actuarial reductions
- Regulation 31 Power to award additional pension
- (LGPS Regulations 2014 (Transitional provisions, savings and amendments paragraph 2 (2) of schedule 2)) Switching on the 85 year rule
- Regulation B30 (2) (5).B30A.(3).(5) Post 31 March 2008 / pre 1 April 2014 leavers early payment of pension

For comparison and where applicable, set out below are details of Havant Borough Council current *compulsory* policies that were approved in October 2008

REGULATION & DISCRETION	Current HBC Policy	Rationale	New Policy
Regulation 16 (2e) (4d) Shared cost additional pension contributions.	No existing policy as new regulation.	The costs can be highly prohibitive and this can lead to a loss of public confidence.	The Council will only contribute to the cost of a member's additional pension
An employer can agree to meet some of the cost when an active scheme member wishes to increase their pension by up to £6,500 per annum			contributions where required to do so under the LGPS Regulations. Where a member is voluntarily making
if you or the employee are already contributing towards additional pension, this will need to be taken into consideration			additional pension contributions, the Council will not consider meeting any part of that cost.
the amount will be increased each April by Pensions Increase			

REGULATION & DISCRETION	Current HBC Policy	Rationale	New Policy
			payment reduction and this must be agreed by an Executive Director or the Chief Executive.
Regulation 30 (8) Waiving of actuarial reductions. An employer can agree to waive any actuarial reduction on pre 2014 benefits on compassionate grounds and / or waive on any grounds all, some or non of the reductions on post 2014 benefits The employer will pay for the cost of waiving the reductions	Previous reg 30 (2) said An employer can allow voluntary early retirement to current employees who are contributing members of the LGPS between the ages of 55 and 59. In such cases, pension benefits will be reduced in accordance with actuarial tables unless the employer waives the reduction on compassionate grounds or a member has protected rights. Policy was No general adoption of this policy but any exceptional cases to be determined by Staffing Matters Committee	The costs can be highly prohibitive and this can lead to a loss of public confidence. However the ability to consider any exceptional cases on the grounds of compassionate reasons will show us to be a considerate employer.	As a rule, the Council will not waive actuarial reductions applicable to an employee who retires voluntarily between 55 and Normal Pension Age. Any exceptional cases supported by a business case to be determined by JEB. HBC will not consent to ex employees taking deferred benefits unless there is no cost to the council.
Regulation 31 Power to award additional pension An employer can award an additional pension of up to £6,500 a year, to an active member • if you or the employee are	Previous reg 13. An employer can award an additional pension of not more than £5,000 a year, to a member who is currently paying contributions to the scheme. Additional pension may be	The costs can be highly prohibitive and this can lead to a loss of public confidence. However the ability to consider any exceptional	As a rule, the Council will not award additional pension or membership. Any exceptional cases supported by a business case are to be determined by JEB.
already contributing towards additional pension, this will need to be taken into consideration the amount will be increased	awarded in addition to any increase of total membership awarded under Regulation 12.		However, if employees are retired in the interests of efficiency, the Chief Executive
each April by Pensions Increase An award may also be made within six months of leaving to members who have left on the grounds of redundancy or business efficiency	The employer will pay for the cost of the additional pension. Policy was No general adoption of this policy but any exceptional cases to be determined by Staffing Matters Committee	person not to leave employment. Rewarding in this way can have advantages over inducements made through other elements of the pay and rewards package.	or an Executive Director will consider buying additional pension in the LGPS using an amount no greater than the payment that would have been received had an

REGULATION & DISCRETION	Current HBC Policy	Rationale	New Policy
The employer will pay a one of contribution in order to buy a set amount of additional pension.			employee been made redundant. There may be tax implications associated with this.
For those who stopped contrib	uting to the LGPS between 1 Ap	ril 2008 and 31 March 2014:	
LGPS Regulations 2014 (Transitional provisions, savings and amendments - paragraph 2 (2) of schedule 2) - Switching on the 85 year rule	No existing policy as new regulation.	The costs can be highly prohibitive and this can lead to a loss of public confidence.	As a rule, the Council will not switch on the 85 year rule. Any exceptional cases supported by a business case to be determined by JEB.
Regulation B30 (2) (5).B30A.(3).(5) Post - 31 March 2008 / pre - 1 April 2014 leavers early payment of pension	No existing policy as new regulation.	The costs can be highly prohibitive and this can lead to a loss of public confidence.	The Council will not consent to immediate payment of benefits to an employee or exemployee who requests this and retires voluntarily between age 55 and 60, unless there is no cost to the Council. Any exceptional cases supported by a business case to be determined by JEB.
Other – Augmentation of redundancy payments	No existing policy but this has been allowed in the past provided there was no cost to the council.	Allowing staff who are made redundant to use their redundancy pay above statutory to buy extra years in order to augment pension is a good way of ensuring staff that leave by way of redundancy do so on the best possible terms. There is no cost to the Council.	The part of an employees redundancy payment that relates to earnings in excess of the statutory maximum can be used to buy additional service in the Local Government Pension Scheme. This option is only open to employees if they request it before employment ceases. Employees should

REGULATION & DISCRETION	Current HBC Policy	Rationale	New Policy
			note that there may be tax
			implications.

Set out below are details of Havant Borough Council current **Optional** policies. It is recommended that .

REGULATION & DISCRETION	Current HBC Policy	Rationale	New Policy
25 (3). To operate a shared cost Additional Voluntary Contribution (AVC) Scheme.	No general adoption of this policy but any exceptional cases to be determined by Staffing Matters Committee.	The costs can be highly prohibitive and this can lead to a loss of public confidence. The pension is a good scheme and members are able to pay personal AVCs in any case.	It is the Council's policy not to offer shared cost AVCs.
32. The 12 month time limit for transferring pension rights (deferred benefits) from a previous LGPS fund or employer may be extended (but only where there has not been an option to transfer with a previous LGPS employer).	With the exception of any current employee who took a preserved benefit when they received an enforced reduction in pensionable remuneration, the Council will only accept elections to combine pension rights from previous local government employment with a current period of membership, which are made within 12 months of re-joining the scheme.	No case for change – stay as is. However extending the time limit could have adverse cost implications for the Pension Fund and/or the Council. Allowance is made for future investment return and normal payment age when calculating the service credit. Where for instance an employee age 57 is being made redundant or is retiring under ill health grounds, the pension is paid early with no reduction. If this employee decided to transfer previous benefits into the Fund just before leaving, the service credit would be overstated, as it would be assumed that payment of benefits would not be until age 65. As a result, there would be an additional cost to the pension	With the exception of any current employee who took a preserved benefit when they received an enforced reduction in pensionable remuneration, the Council will only accept elections to combine pension rights from previous local government employment with a current period of membership, which are made within 12 months of re-joining the scheme.

				fund which would be passed onto the Council.	
From 1 st contributi	cy on re-banding April 2013 Schemions based on the ording to the follow	eir pensionable	Employee contribution rates will be determined according to full- time equivalent annual salaries at the 1 st of April each year and will only be revised for pay	Follow the national rates as this allows the council to make budget calculations accurately.	Not required any longer as contribution rates are set nationally.
Band	whole-time equivalent pay bands from April 2013	Employee contributio n rate (%)	awards, promotions, regradings or increments backdated to 1 st of April. The contribution rates for new employees will be based on the		
1	Up to £13,700	5.5	full-time equivalent annual starting salary.		
2	£13,701 to £16,100	5.8	Starting Salary.		
3	£16,101 to £20,800	5.9			
4	£20,801 to £34,700	6.5			
5	£34,701 to £46,500	6.8			
6	£46,501 to £87,100	7.2			
7	More than £87,100	7.5			
what date	rs are required to e an employee's o if their pay band	contribution			

LOCAL GOVERNMENT PENSION SCHEME REGULATIONS – EMPLOYER DISCRETIONS EAST HAMPSHIRE DISTRICT COUNCIL MAY 2014

The LGPS regulations, issued by the Department of Communities and Local Government (DCLG), require employers to produce their own policies on 'discretions'. There are two types of discretion – compulsory and optional.

The *minimum* requirement is to have a policy on each of the following compulsory discretions;

- Regulation 16 (2e) (4d) Shared cost additional pension contributions
- Regulation 30 (6) Power to allow flexible retirement
- Regulation 30 (8) Waiving of actuarial reductions
- Regulation 31 Power to award additional pension
- (LGPS Regulations 2014 (Transitional provisions, savings and amendments paragraph 2 (2) of schedule 2)) Switching on the 85 year rule
- Regulation B30 (2) (5).B30A.(3).(5) Post 31 March 2008 / pre 1 April 2014 leavers early payment of pension

For comparison and where applicable, set out below are details of East Hampshire District Council current *compulsory* policies

REGULATION & DISCRETION	Current EHDC Policy	Rationale	New Policy
Regulation 16 (2e) (4d) Shared cost additional pension contributions.	No existing policy as new regulation.	The costs can be highly prohibitive and this can lead to a loss of public confidence.	The Council will only contribute to the cost of a member's additional pension
An employer can agree to meet some of the cost when an active scheme member wishes to increase their pension by up to £6,500 per annum			to do so under the LGPS Regulations. Where a member is voluntarily making
if you or the employee are already contributing towards additional pension, this will need to be taken into consideration			additional pension contributions, the Council will not consider meeting any part of that cost.
the amount will be increased each April by Pensions Increase			
The employer can make a one off or			

REGULATION & DISCRETION	Current EHDC Policy	Rationale	New Policy
regular additional regular pension contribution at any proportion agreed			
Note An employee cannot commence an additional pension contribution in this circumstance if they are in the 50/50			
section For unpaid leave absences this is not discretionary - there are different conditions (e.g. the additional pension contributions must continue to be paid even in the 50/50 section			
Regulation 30 (6) Power to	Previous regs 18 (1) & (3). The	No substantive change from	The Council will consider all
allow flexible retirement.	Council will consent to pension benefits being paid, in line with	existing policy but a separate procedure has been drafted	written requests for flexible retirement and will only
An employer can allow a member aged 55 or more to draw all of the pension benefits they have already built up whilst still continuing in employment. This is provided the employer agrees to the member either reducing their hours or moving to a position on a lower grade.	above age eligibility, provided the employee's remuneration is reducing typically by 40 per cent through a reduction in hours or grade. Consideration will be given to the requirements of the service and any early retirement charge which is payable to the Pension Fund being considered affordable	that updates structural changes made	approve a request when it is in the Council's interests to do so. Consent to pension benefits being paid, in line with age eligibility, may be approved provided the employee's remuneration is permanently reducing by at least 40 per cent through a
In such cases, pension benefits will be reduced in accordance with actuarial tables unless the employer waives the reduction, either fully or in part, or a member has protected rights.	in each case. In exceptional circumstances the Council may consider waiving the member's early payment reduction.		reduction in hours or grade. Consideration will be given to the requirements of the service and any early retirement charge which is
The employer will pay any cost for early payment of the benefits, including the additional costs of waiving any early payment reduction.			payable to the Pension Fund being considered affordable in each case.
			In exceptional circumstances the Council may consider waiving the member's early payment reduction and this

REGULATION & DISCRETION	Current EHDC Policy	Rationale	New Policy
	,		must be agreed by an Executive Director or the Chief Executive.
Regulation 30 (8) Waiving of actuarial reductions. An employer can agree to waive any actuarial reduction on pre 2014 benefits on compassionate grounds and / or waive on any grounds all, some or non of the reductions on post 2014 benefits The employer will pay for the cost of waiving the reductions	Previous reg 30 (2) said An employer can allow voluntary early retirement to current employees who are contributing members of the LGPS between the ages of 55 and 59. In such cases, pension benefits will be reduced in accordance with actuarial tables unless the employer waives the reduction on compassionate grounds or a member has protected rights. Policy was The Council will, in line with statutory regulations, consent to the early payment of pensions from age 55 (current employees aged over 50 and who are members of LGPS on 31 March 2008 and who are leaving before 31 March 2010) in the event of redundancy or termination in the interest of efficiency The Council will consent to immediate payment of benefits to an employee who requests this and retires voluntarily between aged 55 and 60 (or over 50 and who are members of LGPS on 31 March 2008 and who are leaving before 31 March 2010) subject to it being in the Council's interest to do so and	The costs can be highly prohibitive and this can lead to a loss of public confidence. However the ability to consider any exceptional cases on the grounds of compassionate reasons will show us to be a considerate employer.	As a rule, the Council will not waive actuarial reductions applicable to an employee who retires voluntarily between 55 and Normal Pension Age. Any exceptional cases supported by a business case to be determined by JEB. EHDC will not consent to ex employees taking deferred benefits unless there is no cost to the council.

REGULATION & DISCRETION	Current EHDC Policy	Rationale	New Policy
	with regard to the Pension Fund charge being affordable and the consent of the Chief Executive, Section 151 Officer and HR Manager. In exceptional circumstances the Council may consider waiving the early payment reduction on compassionate grounds on a case by case basis.		
Regulation 31 Power to award additional pension An employer can award an additional pension of up to £6,500 a year, to an active member • if you or the employee are already contributing towards additional pension, this will need to be taken into consideration • the amount will be increased	Previous reg 13. An employer can award an additional pension of not more than £5,000 a year, to a member who is currently paying contributions to the scheme. Additional pension may be awarded in addition to any increase of total membership awarded under Regulation 12. The employer will pay for the cost of the additional pension. Policy was not to award additional pension	The costs can be highly prohibitive and this can lead to a loss of public confidence. However the ability to consider any exceptional cases rather than lose a key member of staff, Awarding additional pension could be used as an incentive for that person not to leave employment. Rewarding in this way can have advantages over inducements made through other elements of the pay and rewards package.	as a rule, the Council will not award additional pension or membership. Any exceptional cases supported by a business case are to be determined by JEB. However, if employees are retired in the interests of efficiency, the Chief Executive or an Executive Director will consider buying additional pension in the LGPS using an amount no greater than the payment that would have been received had an employee been made redundant. There may be tax implications associated with this.
each April by Pensions Increase An award may also be made within six months of leaving to members who have left on the grounds of redundancy or business efficiency The employer will pay a one of contribution in order to buy a set amount of additional pension.			
For those who stopped contrib	uting to the LGPS between 1 Apr No existing policy as new regulation.	The costs can be highly prohibitive and this can lead to	As a rule, the Council will not switch on the 85 year rule.

REGULATION & DISCRETION	Current EHDC Policy	Rationale	New Policy
(Transitional provisions, savings and amendments - paragraph 2 (2) of schedule 2) - Switching on the 85 year rule		a loss of public confidence.	Any exceptional cases supported by a business case to be determined by JEB.
Regulation B30 (2) (5).B30A.(3).(5) Post - 31 March 2008 / pre - 1 April 2014 leavers early payment of pension	No existing policy as new regulation.	The costs can be highly prohibitive and this can lead to a loss of public confidence.	The Council will not consent to immediate payment of benefits to an employee or exemployee who requests this and retires voluntarily between age 55 and 60, unless there is no cost to the Council. Any exceptional cases supported by a business case to be determined by JEB.
Other – Augmentation of redundancy payments	No existing policy but this has been allowed in the past provided there was no cost to the council.	Allowing staff who are made redundant to use their redundancy pay above statutory to buy extra years in order to augment pension is a good way of ensuring staff that leave by way of redundancy do so on the best possible terms. There is no cost to the Council.	The part of an employees redundancy payment that relates to earnings in excess of the statutory maximum can be used to buy additional service in the Local Government Pension Scheme. This option is only open to employees if they request it before employment ceases. Employees should note that there may be tax implications.

Set out below are details of East Hampshire District Council current **Optional** policies. It is recommended that the new optional policies are adopted as follows.

REGULATION & DISCRETION	Current EHDC Policy	Rationale	New Policy
25 (3). To operate a shared cost Additional Voluntary Contribution (AVC) Scheme.	It is the Council's policy not to offer shared cost AVCs.	No Change - The costs can be highly prohibitive and this can lead to a loss of public confidence. The pension is a good scheme and members are able to pay personal AVCs in any case.	It is the Council's policy not to offer shared cost AVCs.
32. The 12 month time limit for transferring pension rights (deferred benefits) from a previous LGPS fund or employer may be extended (but only where there has not been an option to transfer with a previous LGPS employer).	Nil	Extending the time limit could have adverse cost implications for the Pension Fund and/or the Council. Allowance is made for future investment return and normal payment age when calculating the service credit. Where for instance an employee age 57 is being made redundant or is retiring under ill health grounds, the pension is paid early with no reduction. If this employee decided to transfer previous benefits into the Fund just before leaving, the service credit would be overstated, as it would be assumed that payment of benefits would not be until age 65. As a result, there would be an additional cost to the pension fund which would be passed onto the Council.	With the exception of any current employee who took a preserved benefit when they received an enforced reduction in pensionable remuneration, the Council will only accept elections to combine pension rights from previous local government employment with a current period of membership, which are made within 12 months of re-joining the scheme.

HAVANT BOROUGH COUNCIL FLEXIBLE RETIREMENT PROCEDURE

1.0 Purpose and Scope

1.1 The purpose of this procedure is to outline how the Council will exercise its discretionary powers in relation to requests for flexible retirement. The policy applies to employees aged 55 or over and who are active members of the Local Government Pension Scheme (LGPS) and have 3 or more months pensionable service.

2.0 Considerations

- 2.1 The Council, will consider the following factors in deciding whether to exercise its discretionary powers with regard to flexible retirement:
 - the reasonableness of the proposals
 - the effect upon the service provision to customers
 - that the policy is workable, affordable and reasonable in terms of foreseeable costs

3.0 Policy

3.1 This is as follows:

- the Council will consider all written requests for flexible retirement and will only approve a request when it is in the Council's interests to do so. All cost falling on the Council as an employer must be affordable and within existing cash limits. Where this is not achieved, the proposal should be accompanied by a supplementary plan detailing how any costs will be recovered.
- A request should typically involve a permanent reduction in salary of at least 40%, either through reduced hours of work or level of job responsibility (grade).
- If agreed, the employee's contract of employment will be amended on a permanent basis by mutual agreement to reflect the new hours or grade, and continuity of service will be preserved for terms and conditions purposes.

In exceptional circumstances the Council may consider waiving the member's early payment reduction and this must be agreed by an Executive Director or the Chief Executive.

4.0 Eligibility Criteria

- The employee must be a current member of the pension scheme and aged 55 or more.
- 4.2 Employee should note that typically pension benefits will be reduced in accordance with actuarial tables (available from the pension service) unless the council waives the reduction, either fully or in part, or a member has protected rights.
 - If a person is granted flexible retirement between the ages of 55 and Normal Pension Age and the 'rule of 85' (service and age in complete years totalling 85) is not satisfied, their pension benefits will be reduced.
 - If a person is granted flexible retirement between 55 and 60 and satisfies 'the rule of 85', there will usually be a cost to the employer to cover the strain on the Pension Fund. If the employer consents to flexible retirement in this case, benefits earned before 1 April 2008 (or 1 April 2016 for those born before 1 April 1956) will not be reduced, as long as the person joined the Scheme before 1 October 2006.
 - If the person is over 60 and satisfies the rule of 85, there will be no strain
 on the Pension Fund so there is no cost to the employer. Benefits earned
 before 1 April 2008 (or 1 April 2016 for those born before 1 April 1956) will
 not be reduced, as long as the person joined the Scheme before 1
 October 2006.
- 4.3 A person can remain in the LGPS following flexible retirement and accrue further benefits in the continuing employment.

5.0 Consent Process

5.1 For All Employees Below Service Manager Level

Consideration will be given to the impact on the delivery of the service. The Executive Head must consult with HR, who will ensure that a consistent approach is taken and that decisions are in line with the policy. If there is no financial impact, the case may be approved by the Executive Head of Service and HR.

If there is a Pension Fund charge the business case must also be approved by an Executive Director or above and the Section 151 Officer in consultation with HR.

5.2 For Employees at Service Manager Level and Above

Consideration will be given to the impact on the delivery of the service.

The Chief Executive must consult with HR, who will ensure that a consistent approach is taken and that decisions are in line with the policy. If there is no financial impact, the case may be approved by the Chief Executive and HR.

If there is a Pension Fund charge the business case must be approved by the Chief Executive and the Section 151 Officer in consultation with HR.

6.0 Appeals Procedure

6.1 An employee who wishes to appeal against a business decision not to allow them flexible retirement should lodge an appeal to the next level of management via HR.

7.0 Revision

7.1 This procedure will be reviewed in accordance with changes in LGPS regulations and other relevant legislation, and in consultation with the recognised trade union.

This page is intentionally left blank

EAST HAMPSHIRE DISTRICT COUNCIL FLEXIBLE RETIREMENT PROCEDURE

1.0 Purpose and Scope

1.1 The purpose of this procedure is to outline how the Council will exercise its discretionary powers in relation to requests for flexible retirement. The policy applies to employees aged 55 or over and who are active members of the Local Government Pension Scheme (LGPS) and have 3 or more months pensionable service.

2.0 Considerations

- 2.1 The Council, will consider the following factors in deciding whether to exercise its discretionary powers with regard to flexible retirement:
 - the reasonableness of the proposals
 - the effect upon the service provision to customers
 - that the policy is workable, affordable and reasonable in terms of foreseeable costs

3.0 Policy

3.1 This is as follows:

- the Council will consider all written requests for flexible retirement and will only approve a request when it is in the Council's interests to do so. All cost falling on the Council as an employer must be affordable and within existing cash limits. Where this is not achieved, the proposal should be accompanied by a supplementary plan detailing how any costs will be recovered.
- A request should typically involve a permanent reduction in salary of at least 40%, either through reduced hours of work or level of job responsibility (grade).
- If agreed, the employee's contract of employment will be amended on a permanent basis by mutual agreement to reflect the new hours or grade, and continuity of service will be preserved for terms and conditions purposes.

In exceptional circumstances the Council may consider waiving the member's early payment reduction and this must be agreed by an Executive Director or the Chief Executive.

4.0 Eligibility Criteria

- The employee must be a current member of the pension scheme and aged 55 or more.
- 4.2 Employee should note that typically pension benefits will be reduced in accordance with actuarial tables (available from the pension service) unless the council waives the reduction, either fully or in part, or a member has protected rights.
 - If a person is granted flexible retirement between the ages of 55 and Normal Pension Age and the 'rule of 85' (service and age in complete years totalling 85) is not satisfied, their pension benefits will be reduced.
 - If a person is granted flexible retirement between 55 and 60 and satisfies 'the rule of 85', there will usually be a cost to the employer to cover the strain on the Pension Fund. If the employer consents to flexible retirement in this case, benefits earned before 1 April 2008 (or 1 April 2016 for those born before 1 April 1956) will not be reduced, as long as the person joined the Scheme before 1 October 2006.
 - If the person is over 60 and satisfies the rule of 85, there will be no strain
 on the Pension Fund so there is no cost to the employer. Benefits earned
 before 1 April 2008 (or 1 April 2016 for those born before 1 April 1956) will
 not be reduced, as long as the person joined the Scheme before 1
 October 2006.
- 4.3 A person can remain in the LGPS following flexible retirement and accrue further benefits in the continuing employment.

5.0 Consent Process

5.1 For All Employees Below Service Manager Level

Consideration will be given to the impact on the delivery of the service. The Executive Head must consult with HR, who will ensure that a consistent approach is taken and that decisions are in line with the policy. If there is no financial impact, the case may be approved by the Executive Head of Service and HR.

If there is a Pension Fund charge the business case must also be approved by an Executive Director or above and the Section 151 Officer in consultation with HR.

5.2 For Employees at Service Manager Level and Above

Consideration will be given to the impact on the delivery of the service.

The Chief Executive must consult with HR, who will ensure that a consistent approach is taken and that decisions are in line with the policy. If there is no financial impact, the case may be approved by the Chief Executive and HR.

If there is a Pension Fund charge the business case must be approved by the Chief Executive and the Section 151 Officer in consultation with HR.

6.0 Appeals Procedure

6.1 An employee who wishes to appeal against a business decision not to allow them flexible retirement should lodge an appeal to the next level of management via HR.

7.0 Revision

7.1 This procedure will be reviewed in accordance with changes in LGPS regulations and other relevant legislation, and in consultation with the recognised trade union.

This page is intentionally left blank

LOCAL GOVERNMENT PENSION SCHEME REGULATIONS EMPLOYER DISCRETION POLICY

FAQs

Q1. Why do we have this policy?

Without them we are **not** complying with the LGPS regulations. The Regulations require us to :

- **Publish** a **written** policy statement, confirming how we will exercise the compulsory discretions and any of the optional discretions allowed under the LGPS.
- Review the statement regularly (suggested every 2-3 years)
- Revise it as necessary.
- Give the pension service a copy of our policy statement

The pension service cannot lawfully process any award without this policy.

Q2. Why are there so many references to exceptional cases being decided by JEB?

The policy should be affordable and not likely to cause a serious loss of confidence in the public service.

Making decisions via a business case will seek to explore the affordability and have due regard to discrimination laws on a case by case basis.

Q3. Are these policies simply stating the LGPS regulations?

No. The regulations contain discretionary powers on which employers must set policy to comply. They also require local authorities to reconfirm existing policies. See Q1.

Q4. Flexible retirement - 'What if the member reduces their hours, but want to move to a higher grade role or moves to a lower grade, but increases their hours?' This would not be allowed and thus permission to flexibly retire would not be given.

Q5. Power to award additional pension - What circumstances would you do this in and what circumstances would you not do this in?

The policy is that as a rule, we will not augment additional pension or membership with any exceptional cases to be determined by JEB. The reason is that the costs can be highly prohibitive and this can lead to a loss of public confidence thus a business case would need to be considered.

Q6. I have heard that staff who are made redundant are allowed to use their redundancy pay above statutory to buy extra years in order to augment pension. Is this true?

Staff should seek independent advice as there are usually tax implications. However we can permit the part of an employees redundancy payment that relates to earnings in excess of the statutory maximum to be used to buy additional service in the Local Government Pension Scheme. This option is only open to employees if they request it before employment ceases and it is a good way of ensuring staff that leave by way of redundancy do so on the best possible terms. There is no cost to the Council.

This page is intentionally left blank

NON EXEMPT

EAST HAMPSHIRE DISTRICT COUNCIL/HAVANT BOROUGH COUNCIL

Joint Human Resources Committee

10 June 2014

CORPORATE TRAINING PLAN 2014-15

Report of the Service Manager (HR)

FOR DECISION - Information Item

Key Decision: N/A

1.0 Purpose of Report

- 1.1 This reports provides Joint HR Committee with an overview of the corporate training needs analysis [TNA] undertaken during Q4 13/14 and the subsequent Corporate Training Plan which has been developed for 2014 -15.
- 1.2 This Corporate Training Plan will ensure that the skills sets of employees are developed and training budget is spent in the areas of greatest need.

2.0 Recommendation

RECOMMENDED

- 2.1 That the members of Joint HR Committee are asked to:
 - a) note the content of the report and the attached Corporate Training Plan for use across both Councils.

3.0 Introduction

- 3.1 Training needs analysis [TNA] is the process of identifying the training, learning and development needs of staff. It considers the skills, knowledge and behaviours of staff and looks at how to develop them, both to deliver the strategic objectives of each Council and support the individual's career progression.
- 3.2 In analysing the results from the TNA, account has been taken of each Councils strategic goals and future direction to anticipate the types of skills we will need our staff to develop in the future.
- 3.3 The results from the TNA have been formulated into a cohesive corporate training plan for 2014/15. This approach will ensure that the corporate

training spend is channeled in the right areas to develop key skills for the future.

4.0 Subject of the report

- 4.1 JMT and Extended JMT were asked to provide the Service Manager (HR) with their top three training priorities for their service area for the coming year along with analysis of the training needs identified through the 13/14 appraisal process. In addition to this, the Service Manager (HR) also reviewed the strategic plans and priorities of the councils along with feedback from the staff survey/peer review work to identify the types of skills needed for the future.
- 4.2 From this analysis six key areas of focus were identified as follows:
 - Governance
 - Organisational Performance
 - Core Skills
 - Management Development
 - Delivering Differently
 - Leadership Development
- 4.3 In summary these areas focus on the following:

Governance – Back to basics training which concentrates on providing staff with an understanding of corporate governance, who is responsible for delivering it and its relationship with service quality and trust in public service. By providing an understanding of corporate governance this training will enable staff to contribute to more efficient and effective organisational performance.

Organisational Performance – A suite of training modules to improve organisational performance by focusing on core areas of people management to ensure the effective performance management of staff. This training will provide managers with the skills needed to effectively conduct appraisals and manage performance issues, tackle difficult absence issues and resolve difficult work/relationship issues. There is also a focus on corporate performance with training being available for the 'agile' project management technique to enhance the delivery of projects.

Core Skills – This area again focuses on 'back to basics' and ensures that there is a suite of training modules which will provide staff with the core skills needed to do their job effectively. This element of the training plan is broad in range and covers areas from basic IT skills right through to influencing skills. Aimed at a variety of different audiences it is envisaged that this training will be discussed at 1-1's with staff and from there staff will be requested to attend courses relevant to them.

Management Development – Aimed at recently promoted managers this suite of training looks to provide managers with the core skills to manage

their staff effectively along with providing managers with an understanding of the relevant HR policies and procedures needed.

Delivering Differently – This will enable senior managers to think differently about their future delivery of service and help managers unlock innovative thinking in themselves and their service areas.

Leadership Development – Building on previous leadership development this suite of training aims to prepare senior managers for the future challenges facing the public sector to ensure we have high performing leaders in the future.

- 4.4 The corporate training plan can be found at Appendix A with further detail on the training need areas highlighted at Appendix B. There is a mix of in house and external delivery. It is envisaged that the training skill areas identified will be relevant for two years and as such the courses identified in the training plan will be delivered each year. However, during guarter 4 2014/15 the Service Manager (HR) will work with JMT and JMT Extended to review the current training plan and ensure that it still meets the needs of the organisation for 2015/16. If necessary a revised plan will be developed for next year.
- 4.5 Investment in people has never been more important to maximise the contribution of staff to the delivery of the corporate strategy and objectives. The staff survey indicated that just under half of staff agreed that they were able to access the development opportunities they needed and only 38% of staff agreed that training provided them with opportunities for career progression. Providing staff with the opportunity to attend courses will send a strong message regarding the investment the Council is prepared to make in their development and prepare staff for future career progression opportunities and promotion thereby supporting succession planning processes and retention.

5.0 **Implications**

Financial

5.1 There are no financial implications to report with this item. The corporate training budget will be used at each Council to deliver the training for the vear.

Legal

5.2 There are no legal implications associated with this report.

<u>Strategy</u>

5.3 The implementation and delivery of a corporate training plan will send a strong message to employees regarding the importance of development. This will enable the Councils to meet the future challenges of delivering service in a very different way.

<u>Customer access</u>

5.4 None to report.

Risks

5.5 None to report.

Communications/Public Relations

5.6 This plan will need to be communicated to all staff. A communications message should ensure staff understand the reasons for continued development. Recognition of the investment the Councils are making in learning and development for staff should also be captured in the message.

East Hampshire/Havant

5.7 The implementation of this plan supports the future development of each Council ensuring we have staff equipped with the right skills to take partnership working to the next level.

6.0 <u>Links to other projects</u>

6.1 This supports the HR strategy and People Plan.

7.0 Conclusions

7.1 Continued investment in developing staff to ensure we have a skills base which prepares employees for the changing shape of partnership working and service delivery is crucial to the success of the Councils.

8.0 Recommendations

8.1 For Joint HR Committee to note the content of the report and the attached Corporate Training Plan for 2014-15.

Background papers used in the production of the report (national/regional/internal reports and research):

Agreed and signed off by:

Executive Head for Governance and Logistics: 21.5.14

Legal Services: 28.5.14

Executive Head for Marketing and Development: 21.5.14

Contact Officer: Caroline Tickner

Job Title: Service Manager (Human Resources)

Telephone: 02392 446139

E-Mail: caroline.tickner@havant.gov.uk

APPENDIX A: CORPORATE TRAINING PLAN 2014-16

GOVERNANCE TRAINING

Data Protection; Freedom of Information & Information Security

External Delivery

All staff

Constitution inc. role of ombudsman, stat. officers & political decision making.

In-house Delivery

Team Leader & Above

Whistleblowing, Fraud, Corruption & Risk Management

External Delivery

All staff

Procurement & Financial Regulations

External Delivery

Team Leader & Above

Basic Health & Safety and Manual Handling

In-house Delivery

All staff

Fire Safety & Evacuation

In-house Delivery

All staff

Risk Assessment

In-house Delivery

All staff

Personal Safety

In-house Delivery

All staff

Operational Services
In-house Delivery
Operational Staff

First Aid

External Delivery

All first aiders

Street Works Act

External Delivery

All Staff

IOSH – Managing Safely External Delivery All Staff

ORGANISATIONAL PERFORMANCE

Project Management (Agile)

In-house Delivery

Team Leader & Above

Mediation Training

External Delivery

Middle Manager & Above

Sickness Absence Training

In-house Delivery

Team Leader & Above

Appraisal Training

External Delivery

Supervisor & Above

CORE SKILLS

IT Skills (Word, Excel, Powerpoint)	Efficient Working (Working Smarter)	Finance for Non Finance Staff	Report Writing Skills
External Delivery	External Delivery	External Delivery	External Delivery
All staff	All staff	All staff	All staff
Presentation Skills	Mental Health Training	Resilience (Preparing employees for change)	Interpersonal Skills in the Workplace
External Delivery	External Delivery	External Delivery	External Delivery
Middle Manager & Above	Team Leader & Above	Team Leader & Above	All staff

Customer Care Skills

Political Awareness
Influencing & Coaching Programme
Negotiation Skills

External Delivery
All staff

All staff
Coaching Programme
Negotiation Skills

External Delivery
All staff
All staff

Communication Skills

External Delivery

All staff

MANAGEMENT DEVELOPMENT

Key management skills for the recently promoted

External Delivery

Supervisor & Above

Induction for Managers following promotion

In-house Delivery

Supervisor & Above

Aspiring Managers (ILM)

External Delivery

All staff

People Management Training

In-house Delivery

Supervisor & Above

DELIVERING DIFFERENTLY

Commissioning

External Delivery

Service Manager & Above

Innovation & Commercial Thinking

External Delivery

Middle Manager & Above

Marketing Master classes

External Delivery

Service Manager & Above

LEADERSHIP DEVELOPMENT

Managing	in	High
Stakes		

External Delivery

Service Manager & Above

Leadership Conference

External Delivery

Team Leader & Above

Mentoring for Senior Managers

External Delivery

Service Manager & Above

Business Communication

External Delivery

Service Manager & Above

Appendix B: Corporate Training Programme 2014-16

Detailed Information on Training Courses

GOVERNANCE TRAINING

Data Protection, Freedom of Information & Information Security

To fully understand why data protection is important, how to safeguard personal information and how to comply fully with Freedom of Information regulations.

Constitution inc. role of ombudsman, stat. officers & political decision making.

To provide an understanding of the constitutional framework including the role of statutory officers and how political decision making happens in the organisation.

Whistleblowing, Fraud, Corruption & Risk Management

To understand the whistleblowing policy, how fraud can occur and what can be done to mitigate risk in the organisation.

Procurement & Financial Regulations

To provide an overview of procurement and financial regulations in the public sector to achieve value for money transactions whilst providing an understanding of internal procurement rules – what you can and can't do.

Basic Health & Safety & Manual Handling

Covers the basic aspects of Health & Safety followed by Manual Handling. Includes Risk Assessment, Accident prevention, the Health & Safety at Work Act, Injuries sustained by incorrect lifting & safe lifting techniques.

Personal Safety

Based on lesson plans provided by the Suzy Lamplugh Trust, this is a one day course covering Health & Safety Law, Dynamic Risk Assessments, Calming Techniques and sensible advice from the national specialists in employee safety.

Fire Safety

This is a bi-annual course & covers the main causes of fire, stairwell call points, the refuge call board, roles of fire personnel & evacuating the building

Risk Assessment

This course is in two parts, a four hour theory & a 4 hour practical. It is designed to give staff the basic skills for carrying out a risk assessment.

Operational Services

Full day course. Comprises Basic H&S, Manual Handling, Fire Safety, Ladders, Workplace Transport, PPE, Customer Care, Personal Safety (light) and Reversing. This course envolves, with courses being added or removed depending on requirements.

First Aid

External Trainer. Carries out First Aid at Work, Emergency First Aid at Work, Automated External Defibrillation and Refresher training when they are required.

Street Works Act

External Trainer. Carries out training on Chapter 8 of the Stree Works Act on Signing & Guarding.

IOSH Managing Safely

External Trainer. Carries out 4 day Health & Safety training for Managers & Supervisors.

ORGANISATIONAL PERFORMANCE

Project Management (Agile)

To provide an understanding of how the Agile Project Management process can enable planning, management and control for project deliveries to provide managers with a leaner, more structured approach to project management

Mediation Training

To provide managers with the skills needed to mediate between parties to avoid conflict escalating in the workplace. Mediation can offer managers a different approach to dealing with difficult issues in their teams.

Sickness Absence Training

An in house programme to provide managers with an understanding of how to handle sickness absence within their teams in the most effective way – providing managers with skills to address particularly difficult sickness absence issues.

Appraisal Training

How to effectively conduct appraisals, set SMART objectives and address performance issues to increase an employee's contribution to the workplace.

CORE SKILLS

IT Skills (Word, Excel, Powerpoint)

To provide staff with the basic skills needed to use IT packages in the most effective way enabling the user to work smarter.

Efficient Working (Working Smarter)

To equip staff with the tools and techniques to work smarter not harder and to maximise the use of delegation and prioritisation to meet deadlines and improve performance.

Finance for Non Finance Staff

Introduction to the core concepts of accounting and financial management in the public sector to provide a basic level of knowledge on the background to public sector finance.

Report Writing Skills

To enhance the skill level of report writing and establish a conformity of best practice and approach to improve the quality of reports produced.

Presentation Skills

Equip managers with the skills to engage, influence and inspire others in any situation from one to one meetings right through to large group sessions.

Mental Health Training

To enhance manager and staff understanding of mental health issues in the workplace and how to manage them appropriately.

Resilience (Preparing employees for change)

To equip managers with the skills needed to support staff to deal with change effectively and understand the impact of change to increase staff resilience to change in the future.

Interpersonal Skills in the Workplace

To develop people skills in staff to increase engagement and motivation and improve performance in the workplace.

Customer Care Skills

To develop staff skills and behaviours to offer exceptional customer care and services and to empower staff to provide effective solutions to customer service problems when they arise.

Political Awareness

To develop the skills and abilities needed to be successful in today's political environment increasing capability to influence politicians.

Influencing & Negotiation Skills

Influencing skills to get other people to want to give their support and negotiating skills to know what to give away and what to keep.

Coaching Programme

To build on the existing coaching programme and develop further coaches to enable wider in-house coaching to be available to staff.

Communication Skills

To introduce the use of social media as a corporate mechanism for marketing/gaining customer information or feedback to develop services.

MANAGEMENT DEVELOPMENT

Key management skills for the recently promoted

To provide managers with key learning and new skills which will enable them to improve and continue to drive performance through people with the overall aim of helping them to engage more effectively with their teams.

Induction for Managers following promotion

In house training course to ensure that recently promoted staff have the understanding of all the key policies, procedures and systems needed to manage effectively.

Aspiring Managers (ILM)

For those aspiring to become managers or recently appointed managers the apportunity to complete an ILM 3 qualification in first line.

People Management Training

An in house training course to ensure managers understand the HR policies and procedures in plapeaged frow to use them effectively with their teams to improve performance.

DELIVERING DIFFERENTLY

Commissioning

To provide an understanding of commissioning and how it applies, building commercial skills to enable opportunities to be explored for alternative delivery.

Innovation & Commercial Thinking

To enhance innovative and commercial thinking through increasing understanding of how to make innovation work in practice, equipping managers with the techniques for unblocking ideas from their teams.

Marketing Master classes

Marketing master classes around each of the service future work streams to embed knowledge and understanding of the marketing strategy and allow creative thinking about how we tackle the challenges in the future.

LEADERSHIP DEVELOPMENT

Managing in High Stakes

To equip senior managers with highly effective communicative competency to manage interactions effectively in high stake situations.

Leadership Conference

Variety of speakers with case studies around different models of delivery to bring this to life and provoke thought for future service delivery.

Mentoring for Senior Managers

Facility for mentoring for JMT and extended JMT, particularly technical mentoring to enable expertise and different approaches to be explored within a safe setting.

Business Communication

To enhance business communication skills through the application of NLP techniques.

This page is intentionally left blank

NON EXEMPT

EAST HAMPSHIRE DISTRICT COUNCIL/HAVANT BOROUGH COUNCIL

Joint Human Resources Committee

10 June 2014

PEOPLE PLAN 2014-15

Report of the Service Manager (HR)

FOR DECISION - Information Item

Key Decision: N/A

1.0 Purpose of Report

- 1.1 This reports provides Joint HR Committee with an overview of the proposed People Plan for 2014-15.
- 1.2 This plan is intended to be an evolving document which can flex and change in line with organisational priorities.

2.0 Recommendation

RECOMMENDED

- 2.1 That the members of Joint HR Committee are asked to:
 - a) note the content of the report and the attached People Plan.

3.0 Introduction

- 3.1 The People Plan provides the strategic and operational direction for HR. This plan has been revised since its original implementation in 2012 to take account of organisational priorities for 2014-15.
- 3.2 The 2013-14 plan proved successful with a significant amount of activity being undertaken by the HR team to deliver the plan. It's worth noting that the content of the people plan is in addition to the to the day to day work generated by managers and employees and demonstrates the level of commitment and work provided to the Councils by HR.
- 3.3 This paper highlights the key areas of focus for HR over the coming 12 months based on an understanding of organisational priorities. The continued delivery of the people plan throughout 2014-15 will build on the actions delivered previously to enable the Councils to be in a stronger

position to deliver services in a very different way through the delivery of core HR strategies.

4.0 Subject of the report

- 4.1 The future of local government means that we will need to redesign services and change radically to respond to the budget pressures we will face over the coming years and the political objectives we will need to achieve. This means that we will need a different type of skills set, culture and leadership to change how we deliver business. The future will see a shift from public policy developers to commissioners of service. This will require a hearts and minds culture change which will require a significant amount of strategic HR input to support the Councils to achieve this transformational change.
- 4.2 The people plan for 2014-15 continues to take the Councils on this journey by identifying key areas of HR focus to drive culture change and develop the organisation. These areas have not changed from the previous year and continue to be as follows:
 - Reward & Benefits to recognise the contribution employees make to the success of the Councils;
 - Performance Management to raise the bar on performance standards and address underperformance;
 - ➤ Leadership Development to equip our leaders with the right skills to lead teams on this journey;
 - Learning & Development to equip staff to think and act very differently;
 - Employee Engagement to take staff with us on this transformational journey;
- 4.3 Members are asked to note that the level of resource needed to support the Councils on their journey of transformational change should not be underestimated and relies on the continued investment in HR.

5.0 Implications

Financial

5.1 There are no financial implications identified within this report.

Legal

5.2 There are no legal implications associated with this report.

<u>Strategy</u>

5.3 Continuing to implement the HR strategy and people plan supports the overall Councils' strategy and plans

Customer access

5.4 None to report.

Risks

5.5 None to report.

Communications/Public Relations

5.6 None to report.

East Hampshire/Havant

5.7 None to report.

6.0 Links to other projects

6.1 The HR strategy and people plan aligns to organisational priorities and supports with the delivery of the Councils' business plans.

7.0 Conclusions

7.1 People remain the most expensive resource. Making sure that HR focus remains aligned to the key organisational priorities will ensure that HR resource is used in the most effective and efficient way

8.0 Recommendations

8.1 For Joint HR Committee to note the content of the report and the attached People Plan for 2014-15.

<u>Background papers used in the production of the report (national/regional/internal reports and research):</u>

Agreed and signed off by:

Executive Head for Governance and Logistics: 21.5.14

Legal Services: 28.5.14

Executive Head for Marketing and Development: 21.5.14

Contact Officer: Caroline Tickner

Job Title: Service Manager (Human Resources)

Telephone: 02392 446139

E-Mail: caroline.tickner@havant.gov.uk

This page is intentionally left blank

HR VISION & STRATEGY

To deliver an HR Shared Service which ensures EHDC/HBC has the right people, with the right skills in the right place delivering the highest quality affordable service, responsively, flexibly and efficiently.

OUR VISION	STRATEGIC OBJECTIVES	BY:
To develop a strong employer brand	To maximise employee engagement in delivering EHDC/HBC corporate objectives	•Developing solutions to address, where possible, the issues and concerns raised by our staff •Ensuring we consult with staff, where possible, on issues which affect them •Defining values and behaviours which reinforce a culture of mutual trust and respect
To drive a culture of continuous improvement	To maximise employee contribution to the corporate objectives through constructive challenge and one team approach	•Ensuring staff are clear about their accountabilities and how they contribute to the corporate objectives •Developing and embedding robust performance management processes which recognise the contribution staff make •Developing reward & recognition mechanisms which are commensurate with a performance management culture
To develop innovative ways to deliver service	To challenge the delivery of service to maximise efficiencies and effectiveness across all service areas	•Developing fit for purpose HR offerings which support EHDC/HBC in delivering efficiencies •Developing and delivering best practice approaches to recruiting employees to the service
To develop a recognised centre of excellence for HR practices	To maximise shared service offerings across Hampshire councils & beyond to generate opportunity & income	•Ensuring policies and procedures across EHDC/HBC are fit for purpose; promote best practice and can be benchmarked across public & private sector •Promoting the HR service across Hampshire to enable opportunities for income generation to be maximised and the potential for a limited company to be formed in 2 years plus

rage 5

HRBP = HR Business Partner HRA = HR Adviser

HR Admin = HR Administration Team

HR Admin = HR Administration Team		lo "					
		Supporting		24001	len.		
Action	Lead Officer(s)	` '	Target Date	RAG Status	KPI	Comments	
1. Create a positive climate to maximise er			lelivering co	rporate obj	ectives		
1.1 By using feedback from the staff survey continue to	develop a positiv	e climate					
					Increase of employee		
Development of employee engagement initiatives in					engagement initiatives;		
conjunction with the Staff Focus Group to improve					improved employee		
employee engagement	HRBP	HRA	Ongoing 14/15		engagement		
Use of staff survey results and Peer Review information to	Staff Focus	Service			Development of a SFG		
develop a SFG improvement plan for 2014/15	Group	Manager [HR]	Q1 14/15		•		
develop a SFG improvement plan for 2014/15	Group	Manager [HK]	Q1 14/15		improvement plan		
Use of SFG workshop information to inform actions/staff	Service				Further actions identified to		
· ·	Manager [HR]	HRBP [MW]	Ongoing		improve employee engagement		
Six monthly comparison of data from exit interview &	a.iagor [rirt]		gonig		p. 01.0 omploj 00 omgagomoni		
turnover data to measure progress of employee			Q2 14/15 & Q4				
engagement initiatives	HRBP	HRA	14/15				
1.2 By developing and embeding values & behaviours a	cross the Counci	I to support a po	sitive climate				
I	<u> </u>						
Set up a project workstream for the development of core	Service						
values and behaviours for each council	Manager (HR)	HRBP	Q1 14/15		Project workstream set up		
	, ,				Core values & behaviours		
					developed for each council		
To develop core values and behaviours for each council in	Service				which enable staff to respond		
conjunction with employees	Manager (HR)	HRBP	Q3 14/15		positively to change		
To implement core values and behaviours for each council							
through the development of an effective communications					Understanding in each council		
strategy	HRBP	HRA	Q4 14/15		of core values & behaviours		
Incorporate shared values and behaviours across all HR					Embedded within HR policies &		
Policies	HRBP	VBWG	Ongoing		procedures		
2. To create leaders of the future to maximise the successful delivery of the corporate strategy							
2.1 By clearly describing the expectations for leaders in	EHDC/HBC						
					Profile of a leader is developed		
To identify the required skills, capabilities and behaviours of					to enhance manager		
leaders and incorporate within a revised leadership	Service				understanding of what is		
competency framework	Manager	HRBP (MW)	Q3 14/15		expected		
					Profile of a leader is articulated		
To develop and implement a leadership charter to describe					in a simple way and managers		
what we expect from our leaders	Manager	HRBP (MW)	Q4 14/15		buy into the charter		
2.2 By providing leaders with the development and supp	ort required to er	nable them to be	come effective le	aders			
To identify & source a further leadership development							
programme for senior managers to enhance their ability to	Service	1 ,	04.444-		Further leadership development		
manage in high stake situations	Manager (HR)	n/a	Q1 14/15		programme produced		

		1		
To implement & deliver the leadership development	Service			Senior managers ability to
programme for senior managers	Manager (HR)	n/a	Q2/Q3 14/15	manage in high stakes develops
To identify & source a leadership development programme	Service			Leadership development
for middle managers/team leaders	Manager (HR)	HRBP	Q1 14/15	programme identified
To implement & deliver the leadership development	Service		Q	Middle managers/team leaders
programme for middle managers/team leaders	Manager (HR)	HRBP	Q2/Q3 14/15	developed
To source speakers for the annual Leadership Development	, ,	Service		
Conference	Debbie Fox	Manager [HR]	Q2 14/15	
				Mentoring programme
	Service			developed ready for
support them with technical development & leadership skills	Manager [HR]	HRBP	Q2 14/15	implementation
L				
To implement the mentoring programme for senior				Mentoring programme
managers to support with technical development &	Service	LIDDD	00.4445	implemented - mentors
leadership skills	Manager [HR]	HRBP	Q3 14/15	identified for senior managers
To further develop the coaching programme to increase the				
number of coaches available to meet organisational needs				Pool of trained coaches within
and to support with individual development	HRBP	HRA	Q1 14/15	
2.3 By providing an environment where ineffective leade			Q1 14/10	and across Hampshire
2.3 by providing an environment where menective leade	I Silip Call De Cila	llierigeu	T	
Identify & source a 360 degree feedback system to measure	Service			360 degree feedback system
the effectiveness of leadership in the council	Manager (HR)	n/a	Q1 14/15	sourced
and discourdings of readerening in the equality.	manager (m.)		Q	360 degree feedback system
To roll out the 360 degree feedback process to				implemented; feedback on
senior/managers to enable leadership effectiveness to be	Service			leadership skills/behaviours
measured	Manager (HR)	n/a	Q3 14/15	identified
	, ,			
Development of key HR management targets for managers -	-			Targets for performance
to be incorporated within the appraisal process	HRBP	HRA	Q4 14/15	management of people
3. To maximise the talent available and gro	w our own t	alent where	possible	
3.1 By providing staff with the skills and knowledge to po				
To design an in-house 'back to basics' skills training				
programme in conjunction with service managers to ensure		Service		Back to basics training
managers have the basic skills to manage effectively	HRBP/HRA	Manager [HR]	Q2 14/15	programme developed
To deliver an in-house 'back to basics' skills training				Managers/staff equipped with
programme to ensure managers have the basic skills to		Service		understanding of organisational
manage effectively	HRBP/HRA	Manager [HR]	Q3 14/15	policies.
To deliver in-house systems training for staff on local				Staff equipped with the
systems to provide staff with the basic knowledge of how to				knowledge to use in-house
use the Council systems	HRBP		Q1 14/15	systems
To design on industrian annual for staff of the		O - m d		
To design an induction programme for staff which ensures		Service	00.44/45	
staff have a baseline knowledge of organisational policies	HRBP/HRA	Manager [HR]	Q2 14/15	Induction programme designed
To impulation and the industrian are served to the first		Camilaa		Staff equipped with
To implement the induction programme for staff to ensure		Service	02 14/15	understanding of organisational
staff have a baseline knowledge of organisational policies	HRBP/HRA	Manager [HR]	Q3 14/15	policies.

3.2 By ensuring staff have adequate learning and develo	nment onnortun	tios		
5.2 by ensuring stair have adequate learning and develo			T	
To conduct a training needs analysis exercise for 2014/15	Service			
and develop a corporate training plan for roll out	Manager [HR]		Q1 14/15	£FTE investment
To source training providers to implement the corporate				Value for money; Cost of
training plan for 2014/15	HRBP [SD]		Q1 14/15	training per FTE
To publish the corporate training plan and make all staff				
aware of the committment the Councils have to	Service			
organisational learning	Manager [HR]	n/a	Q1 14/15	Training plan published
To implement the DCN staff development programme for				
aspiring officers 15/16	HRBP		Q4 14/15	
3.3 By developing an integrated approach to establishme		cession plannir		evelopment
Develop a strategy workforce plan for each council]		I	
determining the size, shape, skills requirements etc over the	Service			Accurate prediction of workforce
next 3 to 5 years.	Manager [HR]	HRBP	Q2 14/15	planning
Hold six monthly workforce planning workshops with key	Service			
stakeholders	Manager [HR]		Q2 14/15	Key trends/issues etc identified
To build on the existing apprenticeships programme to				Increased number of
enable more opportunities to be available for local people	HRBP			apprenticeships available
To review the current recruitment portal and source a future				Recruitment portal sourced;
recruitment portal	HRBP [MW]		Q1 14/15	VFM
To highlight opportunities to use social media more				Use of social media maximised
effectively within the Councils recruitment practices	James Shardlow		Q2 14/15	for recruitment purposes
4. To develop a high performance culture t	hrough effe	ctive perforn	nance mana	agement and review
	Ū			
4.1 By ensuring staff are clear about their accountabilities	s and how indiv	idual contributio	on supports the	achievement of corporate objectives
Appraisal and objectives set for 2014/15 for all staff with			1	
clear linkages to how staff objectives link to the overall				All staff have an appraisal &
performance of the Councils.	HRBP	HRA	Q1 14/15	SMART objectives set
Develop a revised electronic appraisal process for roll out				Streamlined process for
2015/16 which supports a high performing culture	HRBP	HRA	Q3 14/15	appraisals appraisals
				New appraisal process being
Roll out the new appraisal process to all staff and managers	HRBP	HRA	Q4 14/15	used & embedded
				All staff understand the new
L				appraisal process and their
Employee workshops on new appraisal system rolled out	HRBP	HRA	Q4 14/15	responsibilities
4.2 By addressing poor performance and rewarding				
excellent performance To implement a formal mediation service with trained	Service			% reduction in formal
mediators to support with informal dispute resolution	Manager [HR]	HRBP [MW]	Q4 13/14	% reduction in formal grievances
Integrate the coaching programme with the appraisal	manayer [rint]	[אואו] וחצווו	Q+ 13/14	giio vaii bes
process to ensure that coaching is seen as an integral part		Service		
	HRBP [MW]	Manager [HR]	Q1 14/15	Improvements in performance
of the development process	יייעטי ניאואאן	manager [rirk]	- αι 1 -1 /10	improvemento in performance

5. To develop a high performance culture which rewards staff through excellent levels of reward and motivates staff to maximise their performance to optimise organisational performance.

S.1 By ensuring our pay and benefits package is as competitive as it can be within our financial constraints To source a pay & rewards consultant to conduct a benchmarking exercise across sectors to get an accurate picture on how remuneration levels compare Manager FiR	organisational performance.								
Denchmarking exercise across sectors to get an accurate Manager HR	5.1 By ensuring our pay and benefits package is as comp	etitive as it can	be within our fin	ancial constrain	ts	_			
picture on how remuneration levels compare To conduct a pay benchmarking exercise in each council Service And provide recommendations to JEB on pay To source appycheck to provide benchmarking information Service In house for public sector pay To source appycheck to provide benchmarking information Service In house for public sector pay To strain the HR team on the use of epaycheck Manager [HR] To develop non financial staff recognition schemes to render and provide recruitment & retention of staff To develop non financial staff recognition Service Manager [HR] To develop a modern employment package to support Executive Director [GK] Manager [HR] To develop a performance related pay scheme which recruitment & retention of staff To develop no performance and drives continuous Manager [HR] To develop a performance related pay scheme which rewards high performance and drives continuous Manager [HR] To implement a modern employment package to support Manager [HR] To implement a performance related pay scheme which rewards high performance and drives continuous Manager [HR] Manager [HR] O2 14/15 Staff rewarded for excellent performance Employment package supports Executive Director [GK] Manager [HR] O3 14/15 To implement a modern employment package to support Executive Director [GK] Manager [HR] O3 14/15 Increase in performance levels To implement a performance related pay scheme which rewards high performance and drives continuous Manager [HR] O4 14/15 Nanager [HR] O4 14/15 Nanager [HR] O4 14/15 Nanager [HR] O4 14/15 Nanager [HR] O5 14/15 Nanager [HR] O6 14/15 Nanager [HR] O7 14/15 Nanager [HR] N	To source a pay & rewards consultant to conduct a								
To conduct a pay benchmarking exercise in each council Service and provide recommendations to JEB on pay Manager [HR]	benchmarking exercise across sectors to get an accurate	Service				Pay & rewards consultant			
and provide recommendations to JEB on pay Manager [HR] To source approached to provide benchmarking information Service In house for public sector pay To train the HR team on the use of epaycheck To train the HR team on the use of epaycheck Manager [HR] To train the HR team on the use of epaycheck Manager [HR] To develop non financial staff recognition schemes to Service Manager [HR] To effective machine performance machine				Q1 14/15					
To source epaycheck to provide benchmarking information Service in house for public sector pay. Manager [HR] Q2 14/15 market data HR team trained and able to use the system HR team trained and able to use the system HR team trained and able to use the system HR team trained and able to use the system G2 14/15 market data HR team trained and able to use the system G2 14/15 market data HR team trained and able to use the system G2 14/15 market data HR team trained and able to use the system G2 14/15 market data G2 14/15 market data HR team trained and able to use the system G2 14/15 market data HR team trained and sale to use the system G2 14/15 market data HR team trained and sale to use the system G2 14/15 market data HR team trained and sale to use the system G2 14/15 market data HR team trained and sale to use the s						ŭ			
In house for public sector pay Manager [HR] To train the HR team on the use of epaycheck Service Manager [HR] To develop non financial staff recognition schemes to Service Manager [HR] To develop a modern employment package to support recruitment & retention of staff To implement a modern employment package to support reverded by performance related pay scheme in line with the roll out of the new appraisal process To implement a supermarket discount scheme for staff Fo. To positively influence the health and wellbeing of employees and reduce absence levels across the council Manager [HR] Manager [HR] Q2 14/15 Manager [HR] Recognition schemes developed. Pipelined to JEB for excellent performance Staff rewarded for excellent performance Employment package supports recruitment & retention of staff To develop a modern employment package to support recruitment & retention of staff To implement a modern employment package to support To implement a supermarker discount scheme for staff HR team trained and able to use the system Recognition schemes developed. Pipelined to JEB for 27.5.14 Service Manager [HR] A11/15 Service Service Manager [HR] C2 14/15 Employment package supports recruitment & retention of staff Employment package supports going to JEB on 27.5.14. Employment package supports going to JEB on 27.5.14. Employment package supports going to JEB on 27.5.14. Increase in performance levels To implement a supermarket discount scheme for staff HRBP HRA Q4 14/15 Discounts available for staff Service Manager [HR] Na Q4 14/15 Value for money; staff usage; cost per FTE Value for money; staff usage; cost per FTE Value for money; staff usage; cost per FTE Service Manager [HR] Na Q4 14/15 Business case established for health care cash back plan for employees and submit a business case for JEB Namager [HR] Na Q3 13/14 HRBP HRA [AH] Q3 13/14 Namager [HR] Na Q4 14/15 Discounts available for health care cash back plan for health care cash back plan for health care cas				Q2 14/15					
To train the HR team on the use of epaycheck Manager [HR] Q2 14/15 Use the system IR team trained and able to use the system Recognition schemes to Service Manager [HR] Q1 14/15 To develop non financial staff recognition schemes to Service Manager [HR] To develop a modern employment package to support recruitment & retention of staff To implement a modern employment package to support recruitment & retention of staff To develop a performance and drives continuous immovement To develop a modern employment package to support recruitment & retention of staff To implement a modern employment package to support recruitment & retention of staff To implement a modern employment package to support recruitment & retention of staff To implement a performance related pay scheme which rewards high performance related pay scheme in line with the roll out of the new appraisal process To implement a supermarket discount scheme for staff For implement a supermarket discount scheme for staff For positively influence the health and wellbeing of employees and reduce absence levels across the council Review the Employee Assistance Programme and dientify sanager [HR] Na Q4 14/15 Service Manager [HR] Na Q4 14/15									
To train the HR team on the use of epaycheck Manager [HR] Q2 14/15 use the system 5.2 By rewarding staff fairly through effective and appropriate reward and recognition schemes To develop non financial staff recognition schemes to Service schemes across the council To develop a modern employment package to support recruitment & retention of staff To implement a modern employment package to support recruitment & retention of staff To develop a performance related pay scheme which rewards high performance related pay scheme in line with the roll out of the new appraisal process To implement a supermarket discount scheme for staff To implement a performance related pay scheme in line with the roll out of the new appraisal process HRBP HRA Q4 14/15 Q2 13/14 Discounts available for staff G. To positively influence the health and wellbeing of employees and submit a business case for JEB Exercise Manager [HR] Q3 13/14 Manager [HR] Q4 14/15 Manager [HR] Q3 13/14 Manager [HR] Q3 13/14 Manager [HR] Q4 14/15 Manager [HR] Q5 14/15 Manager [HR] MRBP MRA Q4 14/15 Discounts available for staff G. To positively influence the health and wellbeing of employees and reduce absence levels across the council G1 service Manager [HR] MRBP MRA M4 14/15 Manager [HR] MRBP MRA M4 14/15 Manager [HR] Manager [HR	in house for public sector pay			Q2 14/15					
S.2 By rewarding staff fairly through effective and appropriate reward and recognition schemes Service Charles Service	T () () () () () ()			00.4445					
To develop non financial staff recognition schemes to Service enhance performance & motivation To effectively implement non financial staff recognition Service schemes across the council To develop a modern employment package to support recruitment & retention of staff To implement a modern employment package to support recruitment & retention of staff To develop a performance related pay scheme which rewards high performance related pay scheme in line with the roll out of the new appraisal process To implement a supermarket discount scheme for staff Anager [HR] To implement a performance related pay scheme for staff To implement a performance related pay scheme which rewards high performance and drives continuous Service Manager [HR] Anager [HR] Anag						use the system			
enhance performance & motivation Manager [HR] Q1 14/15 Staff rewarded for excellent performance. To develop a modern employment package to support recruitment & retention of staff Staff rewards or staff Staff Staff rewards staff staff Staff Staff rewards or staff Staff Staff rewards or staff Staff Staff rewards staff staff Staff Staff Staff Staff Rewards staff Sta			recognition scl	nemes			December of the IED for		
To effectively implement non financial staff recognition schemes across the council Manager [HR] HRBP/HRA Q1 14/15 To develop a modern employment package to support recruitment & retention of staff To implement a modern employment package to support recruitment & retention of staff To develop a performance related pay scheme which revards high performance and drives continuous improvement To implement a performance related pay scheme which revards high performance related pay scheme in line with the roll out of the new appraisal process To implement a supermarket discount scheme for staff 6. To positively influence the health and wellbeing of employees and reduce absence levels across the council Fevice the provision of a health care cash back plan for employees and submit a business case for JEB Service Manager [HR] HRBP/HRA Q1 14/15 Service Manager [HR] Q2 14/15 Employment package supports recruitment & retention going to JEB on 27.5.14. Employment package supports recruitment & retention going to JEB on 27.5.14. Employment package supports recruitment & retention going to JEB on 27.5.14. Employment package supports recruitment & retention going to JEB on 27.5.14. Increase in performance levels Value for money; staff usage; cost per FTE Explore the provision of a health care cash back plan for employees and submit a business case established for health care cash back plan HRA [HRBP] HRA [AH] [Q3 13/14] Pager on a revised set of terms and conditions is recruitment & retention going to JEB on 27.5.14. Employment package supports recruitment & retention going to JEB on 27.5.14. Increase in performance levels Inc				04.4445					
Schemes across the council Manager [HR] HRBP/HRA Q1 14/15 performance Executive Director [GK] Manager [HR] Q2 14/15 performance Executive Director [GK] Manager [HR] Q2 14/15 performance members are tention of staff To implement a modern employment package to support recruitment & retention of staff To develop a modern employment package to support recruitment & retention of staff To implement a modern employment package to support recruitment & retention of staff To develop a performance related pay scheme which rewards high performance related pay scheme which rewards high performance and drives continuous improvement Service Manager [HR] HRBP Q2 13/14 Increase in performance levels To implement a performance related pay scheme in line with the roll out of the new appraisal process To implement a supermarket discount scheme for staff 6. To positively influence the health and wellbeing of employees and reduce absence levels across the council 6.1 Support staff to make healthlier and more informed choices about their own health Review the Employee Assistance Programme and identify Manager [HR] n/a Q4 14/15 Explore the provision of a health care cash back plan for employees and submit a business case for JEB Service Manager [HR] HRA [AH] Q3 13/14 Pager on a revised set of terms and conditions is recruitment & retention going to JEB on 27.5.14. Employment package supports recruitment & retention going to JEB on 27.5.14. Employment package supports recruitment & retention going to JEB on 27.5.14. Employment package supports recruitment & retention going to JEB on 27.5.14. Employment package supports recruitment & retention going to JEB on 27.5.14. Employment package supports recruitment & retention going to JEB on 27.5.14. Employment package supports recruitment & retention going to JEB on 27.5.14. Employment package supports recruitment & retention going to JEB on 27.5.14. Employment package supports recruitment & retention going to JEB on 27.5.14. Employment package supports recruitment &				Q1 14/15		Staff rowarded for excellent	27.5.14		
To develop a modern employment package to support recruitment & retention of staff To implement a modern employment package to support recruitment & retention of staff To develop a performance related pay scheme which rewards high performance and drives continuous improvement To implement a performance related pay scheme in line with the roll out of the new appraisal process To implement a supermarket discount scheme for staff 6. To positively influence the health and wellbeing of employees and reduce absence levels across the council Fexicutive Director [GK] Service Manager [HR] O2 13/14 Increase in performance levels Increase in performance levels Increase in performance levels Discounts available for staff 6. To positively influence the health and wellbeing of employees and reduce absence levels across the council 6.1 Support staff to make healthier and more informed choices about their own health Review the Employee Assistance Programme and identify alternatives for delivery Explore the provision of a health care cash back plan for employees and submit a business case for JEB Service Manager [HR] O2 14/15 Employment package supports Paper on a revised set of terms and conditions is recruitment & retention going to JEB on 27.5.14. Employment package supports paid in permit a retention going to JEB on 27.5.14. Employment package supports paid in permit a retention going to JEB on 27.5.14. Employment package supports paid poid in JEB on 27.5.14. Employment package supports paid in JEB on 27.5.14. Employment package supports paid poid in JEB on 27.5.14. Employment package supports paid poid in JEB on 27.5.14. Employment package supports paid poid in JEB on 27.5.14. Employment package supports paid poid in JEB on 27.5.14. Employment package implemented across the council in permit package			HDRD/HDA	01 14/15					
recruitment & retention of staff Director [GK] Manager [HR] Q2 14/15 To implement a modern employment package to support recruitment & retention of staff Director [GK] Manager [HR] Q3 14/15 To divelop a performance related pay scheme which rewards high performance and drives continuous Implement a performance related pay scheme in line with the roll out of the new appraisal process To implement a supermarket discount scheme for staff HRA Q1 14/15 Discounts available for staff 6. To positively influence the health and wellbeing of employees and reduce absence levels across the council Feview the Employee Assistance Programme and identify alternatives for delivery Explore the provision of a health care cash back plan for employees and submit a business case for JEB Manager [HR] Q2 14/15 Erecutive Service Manager [HR] Q3 14/15 Employment & recruitment & retention going to JEB on 27.5.14. Employment & recruitment & retention going to JEB on 27.5.14. Employment a k retention going to JEB on 27.5.14. Employment ackage implemented across the council Increase in performance levels Increase in performance levels Increase in performance levels Discounts available for staff 6. To positively influence the health and wellbeing of employees and reduce absence levels across the council 6.1 Support staff to make healthier and more informed choices about their own health Explore the provision of a health care cash back plan for employees and submit a business case for JEB Service Manager [HR] N/a Q4 14/15 Business case established for health care cash back plan HRA [AH] A3 13/14	Scriences across the council	wanayer [HK]	HKBF/HKA	Q1 14/15		periorinance			
recruitment & retention of staff Director [GK] Manager [HR] Q2 14/15 To implement a modern employment package to support recruitment & retention of staff Director [GK] Manager [HR] Q3 14/15 To divelop a performance related pay scheme which rewards high performance and drives continuous Implement a performance related pay scheme in line with the roll out of the new appraisal process To implement a supermarket discount scheme for staff HRA Q1 14/15 Discounts available for staff 6. To positively influence the health and wellbeing of employees and reduce absence levels across the council Feview the Employee Assistance Programme and identify alternatives for delivery Explore the provision of a health care cash back plan for employees and submit a business case for JEB Manager [HR] Q2 14/15 Erecutive Service Manager [HR] Q3 14/15 Employment & recruitment & retention going to JEB on 27.5.14. Employment & recruitment & retention going to JEB on 27.5.14. Employment a k retention going to JEB on 27.5.14. Employment ackage implemented across the council Increase in performance levels Increase in performance levels Increase in performance levels Discounts available for staff 6. To positively influence the health and wellbeing of employees and reduce absence levels across the council 6.1 Support staff to make healthier and more informed choices about their own health Explore the provision of a health care cash back plan for employees and submit a business case for JEB Service Manager [HR] N/a Q4 14/15 Business case established for health care cash back plan HRA [AH] A3 13/14	To develop a modern employment package to support	Evecutive	Service			Employment nackage supports	Paner on a revised set of terms and conditions is		
To implement a modern employment package to support recruitment & retention of staff To develop a performance related pay scheme which rewards high performance and drives continuous implement a performance related pay scheme in line with the roll out of the new appraisal process To implement a supermarket discount scheme for staff 6. To positively influence the health and wellbeing of employees and reduce absence levels across the council Review the Employee Assistance Programme and identify alternatives for delivery Explore the provision of a health care cash back plan for employees and subarrel supposed and suppose				02 14/15		. ,	l '		
recruitment & retention of staff Director [GK] Manager [HR] Q3 14/15 To develop a performance related pay scheme which rewards high performance and drives continuous Implement a performance related pay scheme in line with the roll out of the new appraisal process HRBP HRA Q4 14/15 To implement a supermarket discount scheme for staff 6. To positively influence the health and wellbeing of employees and reduce absence levels across the council 6.1 Support staff to make healthier and more informed choices about their own health Review the Employee Assistance Programme and identify alternatives for delivery Explore the provision of a health care cash back plan for employees and submit a business case for JEB Service Manager [HR] HRA [AH] Q3 13/14 Manager [HR] Q3 14/15 Increase in performance levels Increase in p	redutifient & retention of stair	Director [Ort]	Manager [FIIV]	Q2 14/10		recruitment & retention	going to 3EB 011 27 .5.14.		
recruitment & retention of staff Director [GK] Manager [HR] Q3 14/15 To develop a performance related pay scheme which rewards high performance and drives continuous improvement To implement a performance related pay scheme in line with the roll out of the new appraisal process HRBP HRA Q4 14/15 To implement a supermarket discount scheme for staff 6. To positively influence the health and wellbeing of employees and reduce absence levels across the council 6.1 Support staff to make healthier and more informed choices about their own health Review the Employee Assistance Programme and identify alternatives for delivery Explore the provision of a health care cash back plan for employees and submit a business case for JEB Service Manager [HR] HRA [AH] Q3 13/14 Manager [HR] Q3 14/15 implemented across the council Increase in performance levels Increase in performance levels Increase in performance levels Increase in performance levels Piscounts available for staff Discounts available for staff Discounts available for staff Outperformance levels Across the council Value for money; staff usage; cost per FTE Explore the provision of a health care cash back plan for employees and submit a business case established for health care cash back plan	To implement a modern employment package to support	Executive	Service			Employment package			
To develop a performance related pay scheme which rewards high performance and drives continuous imrpovement To implement a performance related pay scheme in line with the roll out of the new appraisal process To implement a supermarket discount scheme for staff 6. To positively influence the health and wellbeing of employees and reduce absence levels across the council 6.1 Support staff to make healthier and more informed choices about their own health Review the Employee Assistance Programme and identify alternatives for delivery Explore the provision of a health care cash back plan for employees and submit a business case for JEB Service Manager [HR] HRBP Q2 13/14 Increase in performance levels Discounts available for staff Discounts available for staff Value for money; staff usage; cost per FTE Business case established for health care cash back plan Business case established for health care cash back plan				Q3 14/15		. ,			
rewards high performance and drives continuous improvement To implement a performance related pay scheme in line with the roll out of the new appraisal process To implement a supermarket discount scheme for staff 6. To positively influence the health and wellbeing of employees and reduce absence levels across the council 6.1 Support staff to make healthier and more informed choices about their own health Review the Employee Assistance Programme and identify alternatives for delivery Explore the provision of a health care cash back plan for employees and submit a business case for JEB Explore the provision of a health care cash back plan for employees and submit a business case for JEB Manager [HR] HRBP Q2 13/14 Increase in performance levels Increase in performance levels Discounts available for staff Discounts available for staff Value for money; staff usage; cost per FTE Walue for money; staff usage; cost per FTE Business case established for health care cash back plan Business case established for health care cash back plan			go. []						
imrpovement Manager [HR] HRBP Q2 13/14 Increase in performance levels To implement a performance related pay scheme in line with the roll out of the new appraisal process HRBP HRA Q4 14/15 Increase in performance levels To implement a supermarket discount scheme for staff HRA Q1 14/15 Discounts available for staff 6. To positively influence the health and wellbeing of employees and reduce absence levels across the council 6.1 Support staff to make healthier and more informed choices about their own health Review the Employee Assistance Programme and identify alternatives for delivery Manager [HR] n/a Q4 14/15 Cost per FTE Explore the provision of a health care cash back plan for employees and submit a business case for JEB Service Manager [HR] HRA [AH] Q3 13/14 Business case established for health care cash back plan		Service							
To implement a performance related pay scheme in line with the roll out of the new appraisal process To implement a supermarket discount scheme for staff HRA Q1 14/15 Discounts available for staff Discounts available for staff Framework to make health and wellbeing of employees and reduce absence levels across the council of the following of employees and reduce absence levels across the council of the following of employees and reduce absence levels across the council of the following of employees and reduce absence levels across the council of the following of employees and reduce absence levels across the council of the following of employees and reduce absence levels across the council of the following of employees and reduce absence levels across the council of the following of employees and reduce absence levels across the council of the following of employees and reduce absence levels across the council of the following of the following of employees and reduce absence levels across the council of the following of employees and reduce absence levels across the council of the following of employees and reduce absence levels across the council of the following of employees and reduce absence levels across the council of the following of employees and reduce absence levels across the council of the following of employees and reduce absence levels across the council of the following of employees and reduce absence levels across the council of the following of employees and reduce absence levels across the council of the following of employees and reduce absence levels across the council of the following of employees and reduce absence levels across the council of the following of employees and reduce absence levels across the council of the following of employees and reduce absence levels across the council of the following of employees and reduce absence levels across the council of the following of employees and reduce absence levels across the council of the following of employees and reduce absence		Manager [HR]	HRBP	Q2 13/14		Increase in performance levels			
To implement a supermarket discount scheme for staff HRA Q1 14/15 Discounts available for staff For positively influence the health and wellbeing of employees and reduce absence levels across the council Support staff to make healthier and more informed choices about their own health Review the Employee Assistance Programme and identify alternatives for delivery Explore the provision of a health care cash back plan for employees and submit a business case for JEB Service Manager [HR] Service Manager [HR] HRA [AH] Q3 13/14 Discounts available for staff Value for money; staff usage; cost per FTE Business case established for health care cash back plan		<u> </u>				·			
6. To positively influence the health and wellbeing of employees and reduce absence levels across the council 6.1 Support staff to make healthier and more informed choices about their own health Review the Employee Assistance Programme and identify alternatives for delivery Service	the roll out of the new appraisal process	HRBP	HRA	Q4 14/15		Increase in performance levels			
6. To positively influence the health and wellbeing of employees and reduce absence levels across the council 6.1 Support staff to make healthier and more informed choices about their own health Review the Employee Assistance Programme and identify alternatives for delivery Support the provision of a health care cash back plan for employees and submit a business case for JEB Service Manager [HR] HRA [AH] Q3 13/14 Service Business case established for health care cash back plan									
6. To positively influence the health and wellbeing of employees and reduce absence levels across the council 6.1 Support staff to make healthier and more informed choices about their own health Review the Employee Assistance Programme and identify alternatives for delivery	To implement a supermarket discount scheme for staff	HRA		Q1 14/15		Discounts available for staff			
6.1 Support staff to make healthier and more informed choices about their own health Review the Employee Assistance Programme and identify alternatives for delivery Explore the provision of a health care cash back plan for employees and submit a business case for JEB Consideration Service Manager [HR] Service Business case established for health care cash back plan		ellheing of e	nnlovees an	d reduce ab	sence level	s across the council			
Review the Employee Assistance Programme and identify alternatives for delivery Explore the provision of a health care cash back plan for employees and submit a business case for JEB Consideration Service Manager [HR] Na Q4 14/15 Value for money; staff usage; cost per FTE Business case established for health care cash back plan				u roudoo ub	001100 10101				
alternatives for delivery Manager [HR] n/a Q4 14/15 cost per FTE Explore the provision of a health care cash back plan for employees and submit a business case for JEB consideration Manager [HR] N/a Q4 14/15 Business case established for health care cash back plan			l own nearth	1		Value for money: staff usage:			
Explore the provision of a health care cash back plan for employees and submit a business case for JEB Service Manager [HR] HRA [AH] Q3 13/14 Business case established for health care cash back plan			n/a	Q4 14/15					
employees and submit a business case for JEB Service Manager [HR] HRA [AH] Q3 13/14 Business case established for health care cash back plan	Explore the provision of a health care cash back plan for	a.ago. [v]		Q		666t pc. 1 1 <u></u>			
consideration Manager [HR] HRA [AH] Q3 13/14 health care cash back plan	l · · · · · · · · · · · · · · · · · · ·	Service				Business case established for			
			HRA [AH]	Q3 13/14					
6.2 Reduce absence levels across both councils	6.2 Reduce absence levels across both councils	<u> </u>	<u> </u>			·			
ivianagers informed of						<u> </u>			
To develop a suite of monthly trigger reports to managers to performance data in their						•			
ensure absences are managed robustly HR Admin HRA Q1 14/15 service area		HR Admin	HRA	Q1 14/15					
Develop revised absence management procedures which Robust sickness policy	- ·								
are more commercially focused HRBP HRA Q2 14/15 developed	are more commercially tocused	HKBP	HRA	Q2 14/15		developed			
Consult and implement revised absence management % Reduction in overall absence	Consult and implement revised absence management					% Reduction in overall absence			
procedures HRBP HRA Q3 14/15 figures		HRBP	HRA	O3 14/15					
Deliver absence management workshops to targeted		111.01	11101	QU 17/10		ngar co			
manager groups to increase their skills set and address 5% reduction in overall absence						5% reduction in overall absence			
absence issues in their respective service areas HRA HRA Q1 13/14 figures for 13/14	absence issues in their respective service areas	HRA	HRA	Q1 13/14		figures for 13/14			

				Managers provided with the					
Training for managers to raise awareness of mental health				knowledge to manage mental					
issues	HRA [MA]		Q2 14/15	health issues effectively					
Training for staff on mental health issues to raise awareness				Staff awareness of mental					
and support the protection of their own mental health	HRA [MA]		Q1 14/15	health issues increased					
7. To enhance the development of the organisation by ensuring that the design, a) Having a clear organisational development strategy in place b) Improving the capability of managers and staff to deal with change 7.1 Organisational Development Strategy									
7.1 Organisational Development Strategy				Organisational structure					
Deview the current erganizational atrusture and determine if	Contino			reviewed; recommendations					
Review the current organisational structure and determine if it is appropriate or whether there is a need for change	Manager [HR]	n/o	Q3 14/15	highlighted to JEB					
11 1		n/a	Q3 14/15	inginighted to JEB					
Work with the Senior team to identify the people impacts of Service Futures work	Service	2/0	Ongoing	UD imports understood					
Service Futures work	Manager [HR]	n/a	Ongoing	HR impacts understood					
8. To effectively manage change across EHDC/HBC by: a) Ensuring that all managers/staff are aware of the orga b) Change programmes are managed effectively through 8.1 Ensure all managers/staff are aware of the organisati	the developmen	t of robust proje	ct plans and the pr	ovision of HR advice & support;					
	1	l J	J						
Change management training delivered in line with corporate training plan to better equip managers/staff to				Managers/staff equipped to deal					
deal with change	HRBP	HRA	Q2 14/15	with change					
Increase the amount of communication to staff about			Q	min onengo					
change programmes	HRBP	Comms	Ongoing	Staff informed about change					
onange programmee	Service	Commo	Crigoring	Managing change protocols					
Review of managing change protocols with UNISON	Manager [HR]	HRBP	Q1 14/15	reviewed					
The view of managing change protected with enticent	Manager [FII4]	TINDI	Q1 14/10	Teviewed					
Utilise in house coaches to support with innovative thinking									
through workshops	HRBP [MW]		Q2 14/15	Increase in innovative thinking					
8.2 Change programmes are managed effectively throug		a & HR provision		market and a marke					
Work with organisational teams to develop robust project									
plans in line with managing change protocols and good		Business							
practice	HRBP's	Improvement		Detailed project plans in place					
Support and facilitate change projects within service areas	TITUDE O	mprovement		Botanoa project plane in place					
in line with change management protocols and agreed				Effective implementation of					
project plans	HRBP's	HRA's		change					
1 7 1			l e e e e e e e e e e e e e e e e e e e	entange					
9. To develop a recognised centre of excel		practices							
9.1 By ensuring HR policies and procedures are fit for pu	irpose	1							
DDSS chacks for staff to protect DSN potunels	HRBP	ШВЛ	04.14/15	Compliance with PSN network					
BPSS checks for staff to protect PSN network	пквг	HRA	Q4 14/15	by August 2015					
Review and update pension discretionary policies in line	LIDDD (CC)	LIDA	04.4445	Review completed, changes					
	INDED ICIN	HRA	Q1 14/15						
with changes to pension regulations (2014)	HRBP [SD]	11101	Q1 1 1/10	identified					
with changes to pension regulations (2014) Gain approval to the revised pension discretionary policies and effectively implement	HRBP [SD]	HRA	Q2 14/15	Revised procedures in place					

Review and revise the grievance policy & procedures				Review completed, changes
streamlining where possible	HRBP [SD]	HRA	Q2 14/15	identified
Implement the revised grievance policy following				
consultation with unions	HRBP [SD]	HRA	Q3 14/15	Revised procedures in place
Review and revise the disciplinary policy & procedures				Review completed, changes
streamlining where possible	HRBP [MW]	HRA	Q1 14/15	identified
Implement the revised disciplinary policy following				
consultation with unions	HRBP [MW]	HRA	Q2 14/15	Revised procedures in place
Review and revise the absence management policy &				Review completed, changes
procedures with a focus on the commercial sector	HRBP [MW]	HRA	Q1 14/15	identified
Implement the revised absence management policy				
following consultation with unions	HRBP [MW]	HRA	Q3 14/15	Revised procedures in place
				Review completed, changes
Review and revise the capability policy & procedures	HRBP	HRA	Q3 14/15	identified
Implement the revised capability policy following				
consultation with unions	HRBP	HRA	Q4 14/15	Revised procedures in place
	Service			
Review the appeals procedure & member involvement	Manager [HR]		Q2 14/15	Revised procedures in place
10. Exit Strategies	<u> </u>	•	•	
10.1 To ensure all employee exits are managed in a legal	ly compliant way	y, recording reas	ons for exit and	using information to inform future HR strategy
. ,				
Review and revise the exit interview process to ensure that				
leaver reasons are captured and identified trends can inform				Exit information analysed; future
improvements to recruitment/retention strategies	HRBP [MW]	HR Admin	Q2 14/15	HR interventions identified
		Business		MI report developed and
Develop MI report for exit interview data	HRA [AH]	Improvement	Q1 14/15	reported to JEB
11. Effectiveness & Efficiency; Administration; Reporting	& Measuremen	t	•	
11.1 To improve HR reporting; data capture and efficience				
	ĺ			
Roll out the self service elements of the recruitment portal to				Recruitment portal self service
managers	HR Admin [LG]		Q3 14/15	elements implemented
Conduct annual personal details check to ensure all				· · · · · · · · · · · · · · · · · · ·
personal records are up to date	HR Admin [AS]]		Q3 14/15	Accurate data held on file
To upskill the HR Admin team to enable lower level frontline				
advice/guidance to gueries to be provided	HRBP		Ongoing	HR Admin team upskilled
·				·
To data cleanse P files on an annual basis in line with data				Data protection requirements
protection requirements and HR retention schedule	HR Admin		Q2 14/15	met
·				
To data cleanse electronic files on an annual basis in line				
with data protection requirements and HR retention				Data protection requirements
schedule	HR Admin		Q4 14/15	met

L						
To check each employee record on SAP for accuracy of					Accurate data for reporting	
data to ensure MI reporting is accurate	HR Admin [LG]		Q1 14/15		purposes	
11.2 To review current HR administration processes to id	lentify ways to s	treamline in abse	ence of ESS/MSS	system		
To review the content of the inductions processes across		Business				
EHDC/HBC and update	HR Admin [AS]	Improvement	Q1 14/15			
To develop MI reporting on establishment lists to support		Business			Streamlined processes;	
workforce planning processes	HR Admin [SJ]	Improvement	Q1 14/15		increased efficiencies.	
					Streamlined processes;	
To implement a monthly reporting schedule for HR MI	HR Admin [LG]		Q1 14/15		increased efficiencies.	
Review of electronic workflow processes e.g. domino and						
develop an electronic system for EHDC & HBC [in-house					Streamlined processes;	
ESS & MSS]	HRBP	HR Admin	Q4 14/15		increased efficiencies.	